



# Twice Blessed House

We're dedicated to serving transplant patients and their caregivers before and after surgery by providing a warm family atmosphere and amenities needed for daily living. We offer you and your caregiver temporary and affordable housing during the entire transplant process.

## **Apartments include**

- Television with basic cable
- Wireless internet
- Washer and dryer
- Small appliances
- Bed linens and towels
- Cookware and kitchenware

## **Requirements**

- You must live outside a 50-mile radius of Baylor University Medical Center, part of Baylor Scott & White Health.
- All reservations must be made by a transplant coordinator, administrative assistant, scheduling coordinator or social worker.
- You must have an adult caregiver accompany you at all times.
- All adult occupants age 18 or older must pass a background screening.
- All accommodations are subject to availability.



### What to bring

- Personal food, medication and personal hygiene items (including soap and hangers).
- Cleaning supplies for laundry, dishwashing, floors, appliances and furniture.
- Paper products, including paper towels, toilet paper, tissues and trash bags.

### Checking into Twice Blessed House

- Instructions for check-in and how to obtain apartment key fob and mailbox key are provided by our staff the day before your scheduled arrival.
- Arrive no earlier than 12:00 PM on check-in day.
- A packet of paperwork will be in your assigned unit. Complete and return according to the instructions provided.

### Checking out of Twice Blessed House

- Checkout time is 12:00 PM. If you check out afterward, you may be charged for an additional day.
- Drop off keys in the return key box mounted below the check-in lock boxes. Contact the office if additional assistance is needed.
- A blue laundry bag is in your unit. Place all dirty linens in the bag and leave it in the laundry area.
- Do not leave food, dirty dishes or trash in the unit.

### Rules

- Maximum occupancy for a one-bedroom unit is three occupants; a two-bedroom is four occupants. Children over the age of 1 are counted as an occupant.
- Notify us if children will be with you. They must be supervised at all times.
- No smoking of any kind is permitted in the apartments.
- No alcohol, illegal drugs or firearms of any kind are permitted.
- No pets of any kind are permitted.
- One vehicle per unit is permitted and must be registered prior to check-in. Unregistered vehicles are subject to towing.



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- One key fob and one mailbox key will be issued for each unit.
- Lost fobs are \$75 to replace. Lost mailbox key is \$25 to replace. The fee to replace the TransCore Parking Tag is \$15, which can only be paid by money order made out to "The Case Building."

### Financial obligations

- Rates: One-bedroom unit – \$50 per night. Two-bedroom unit – \$70 per night.
- Payment: Credit or debit cards and personal checks are accepted forms of payment. No cash, money orders or cashier's checks will be accepted.
- Two background screenings, for you and your caregiver, are processed free of charge. If you have more than two background checks processed, there is a charge of \$5 per screening. Please pay for additional screenings at the time of check-in.

### Miscellaneous

- Shuttle service to hospital: Monday – Friday, 5:30 AM – 9:00 PM, every 15 minutes on the westbound curb next to the Case Building at Main Street near Hall Street.
- Check with our office for upcoming community events.

