



Baylor Scott & White Health Community Health Needs Assessment

Plano Health Community

Baylor Scott & White Medical Center - Plano

Baylor Scott & White The Heart Hospital - Plano

Approved by: Baylor Scott & White Health – North Texas Operating, Policy and Procedure Board on June 25, 2019

Posted to [BSWHealth.com/CommunityNeeds](https://www.bswhealth.com/CommunityNeeds) on June 30, 2019

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Baylor Scott & White Health Mission Statement

Our Mission

Founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.

Our Ambition

To be the trusted leader, educator and innovator in value-based care delivery, customer experience and affordability.

Our Values

- We serve faithfully
- We act honestly
- We never settle
- We are in it together

Our Strategies

- Health – Transform into an integrated network that ambitiously and consistently provides exceptional quality care
- Experience – Achieve the market-leading brand by empowering our people to design and deliver a customer-for-life experience
- Affordability – Continuously improve our cost discipline to invest in our Mission and reduce the financial burden on our customers
- Alignment – Ensure consistent results through a streamlined leadership approach and unified operating model
- Growth – Pursue sustainable growth initiatives that support our Mission, Ambition, and Strategy

WHO WE ARE

As the largest not-for-profit healthcare system in Texas and one of the largest in the United States, Baylor Scott & White Health was born from the 2013 combination of Baylor Health Care System and Scott & White Healthcare. Today, Baylor Scott & White includes 50 hospitals, more than 900 patient care sites, more than 7,500 active physicians, and over 47,000 employees and the Scott & White Health Plan.



Executive Summary

As the largest not-for-profit health care system in Texas, Baylor Scott & White Health (BSWH) understands the importance of serving the health needs of its communities. In order to do that successfully, we must first take a comprehensive look at the systemic and local issues our patients, their families and neighbors face when it comes to having the best possible health outcomes and well-being.

Beginning in June of 2018, a BSWH task force led by the Community Health, Tax Services, and Marketing Research departments began the process of assessing the current health needs of the communities served for all BSWH hospital facilities. IBM Watson Health (formerly Truven Health Analytics) collected and analyzed the data for this process and compiled a final report made publicly available in June of 2019...

BSWH owns and operates multiple individual licensed hospital facilities serving the residents of north and central Texas. Two hospitals with overlapping communities have collaborated to conduct this joint community health needs assessment that applies to the following BSWH hospital facilities:

- Baylor Scott & White Medical Center - Plano
- Baylor Scott & White The Heart Hospital - Plano

For the 2019 assessment, the community served by these hospital facilities includes the geographic area where at least 70% of the hospital facilities' admitted patients live. These hospital facilities collaborated to provide a joint CHNA report in accordance with Treasury Regulations and 501(r) of the Internal Revenue Code. All of the collaborating hospital facilities included in this joint CHNA report define their community, for purposes of the CHNA report, to be the same.

The hospital facilities and IBM Watson Health (Watson Health) examined over 102 public health indicators and conducted a benchmark analysis of the data comparing the community to overall state of Texas and United States (U.S.) values. A qualitative analysis included direct input from the community through focus groups and key informant interviews. Interviews included input from state, local, or regional governmental public health departments (or equivalent department or agency) with knowledge, information, or expertise relevant to the health needs of the community, and individuals or organizations serving or representing the interests of medically underserved, low-income, and minority populations in the community.

Needs were first identified when an indicator for the community served was worse than the Texas state benchmark. A need differential analysis conducted on all the low performing indicators determined relative severity by using the percent difference from benchmark. The outcome of this quantitative analysis aligned with the qualitative findings of the community input sessions to create a list of health needs in the community. Each health need received assignment into one of four quadrants in a health needs matrix, this clarified the assignment of severity rankings to the needs. The matrix shows the convergence of needs identified in the qualitative data (interview and focus group feedback) and quantitative data (health indicators) and identifies the top health needs for this community.

Hospital leadership and other invited community leaders reviewed the top health needs in a meeting to select and prioritize the list of significant needs in this health community. The meeting, moderated by Watson Health, included an overview of the CHNA process for BSWH, the methodology for determining the top health needs, the BSWH prioritization approach, and discussion of the top health needs identified for the community.

Participants identified the significant health needs through review of data driven criteria for the top health needs, discussion, and a multi-voting process. Once the significant health needs were established, participants rated the needs using prioritization criteria recommended by the focus groups. The sum of the criteria scores for each need created an overall score became the basis of the prioritized order of significant health needs. The resulting prioritized health needs for this community include

Priority	Need	Category of Need
1	Food Insecure	Environment - Food
2	Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income
3	Ratio of Population to One Non-Physician Primary Care Provider	Access to Care
4	Percentage of Population Under Age 65 Without Health Insurance	Access to Care
5	Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse
6	Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse

The assessment process identified and included community resources able to address significant needs in the community. These resources, located in the appendix of this report, will be included in the formal implementation strategy to address needs identified in this assessment. The approved report is publicly available by the 15th day of the 5th month following the end of the tax year.

An evaluation of the impact and effectiveness of interventions and activities outlined in the implementation strategy drafted after the prior assessment is included in **Appendix F** of this document.

The prioritized list of significant health needs approved by the hospitals' governing body and the full assessment is available to anyone at no cost. To download a copy, visit **[BSWHealth.com/CommunityNeeds](https://www.bswhealth.com/CommunityNeeds)**.

This assessment and corresponding implementation strategy meet the requirements for community benefit planning and reporting as set forth in state and federal laws, including but not limited to: Texas Health and Safety Code Chapter 311 and Internal Revenue Code Section 501(r).

Community Health Needs Assessment Requirement

As a result of the Patient Protection and Affordable Care Act (PPACA), all tax-exempt organizations operating hospital facilities are required to assess the health needs of their community through a Community Health Needs Assessment (CHNA) once every three years.

The written CHNA Report must include descriptions of the following:

- The community served and how the community was determined
- The process and methods used to conduct the assessment including sources and dates of the data and other information as well as the analytical methods applied to identify significant community health needs
- How the organization took into account input from persons representing the broad interests of the community served by the hospital, including a description of when and how the hospital consulted with these persons or the organizations they represent
- The prioritized significant health needs identified through the CHNA as well as a description of the process and criteria used in prioritizing the identified significant needs
- The existing healthcare facilities, organizations, and other resources within the community available to meet the significant community health needs
- An evaluation of the impact of any actions that were taken, since the hospital facility(s) most recent CHNA, to address the significant health needs identified in that last CHNA

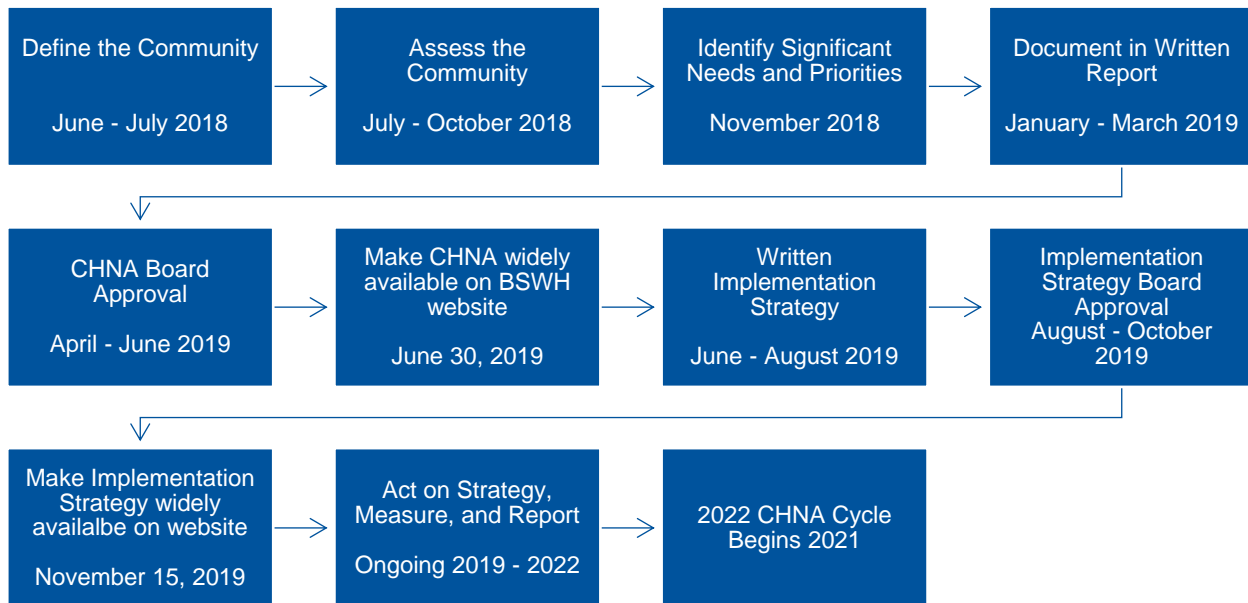
PPACA requires hospitals to adopt an Implementation Strategy to address prioritized community health needs identified through the assessment. An Implementation Strategy is a written plan addressing each of the significant community health needs identified through the CHNA in a separate but related document to the CHNA report.

The written Implementation Strategy must include the following:

- List of the prioritized needs the hospital plans to address and the rationale for not addressing other significant health needs identified
- Actions the hospital intends to take to address the chosen health needs
- The anticipated impact of these actions and the plan to evaluate such impact (e.g. identify data sources that will be used to track the plan's impact)
- Identify programs and resources the hospital plans to commit to address the health needs
- Describe any planned collaboration between the hospital and other facilities or organizations in addressing the health needs

CHNA Overview, Methodology and Approach

BSWH began the 2019 CHNA process in June of 2018; the following is an overview of the timeline and major milestones.



BSWH partnered with Watson Health to complete a CHNA for qualifying BSWH hospital facilities.

Consultant Qualifications & Collaboration

Watson Health delivers analytic tools, benchmarks, and strategic consulting services to the healthcare industry, combining rich data analytics in demographics, including the Community Needs Index, planning, and disease prevalence estimates, with experienced strategic consultants delivering comprehensive and actionable Community Health Needs Assessments.

Collaboration

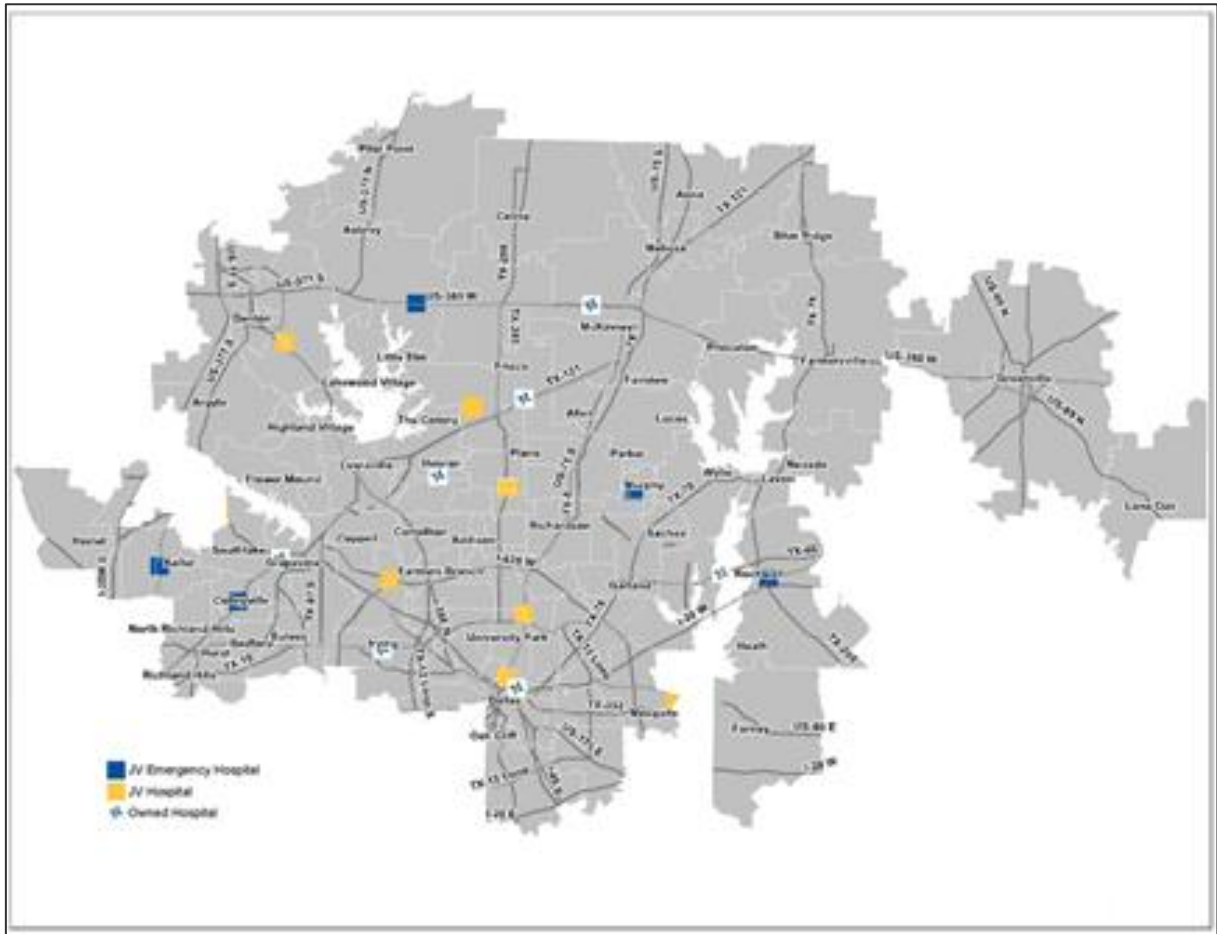
BSWH owns and operates multiple individually licensed hospital facilities serving the residents of north and central Texas. Two hospital facilities with overlapping communities have collaborated to conduct this joint community health needs assessment. This joint community health needs assessment applies to the following BSWH hospital facilities:

- Baylor Scott & White Medical Center - Plano
- Baylor Scott & White The Heart Hospital - Plano

Community Served Definition

The community served by the collaborating BSWH hospital facilities includes the ZIP codes listed below and spans multiple counties in the Plano area of north Texas including Dallas, Collin, Denton, Hunt, Kaufman, Rockwall, and Tarrant counties. The community includes the geographic area where at least 70% of the hospital facilities' admitted patients live.

*BSWH Community Health Needs Assessment
Plano Health Community Map*



75033, 75034, 75035, 75068, 76227, 76258, 75070, 75009, 75071, 75078, 75097, 75069, 75004, 75018, 75031, 75064, 75073, 75096, 75121, 75164, 75166, 75173, 75407, 75424, 75442, 75003, 75409, 75454, 75485, 75002, 75013, 75006, 75007, 75008, 75010, 75011, 75027, 75029, 75057, 75065, 75067, 75234, 75381, 75056, 75203, 75210, 75215, 75216, 75217, 75223, 75226, 75227, 75241, 75246, 75277, 75303, 75315, 75339, 75353, 75371, 75209, 75212, 75220, 75229, 75235, 75245, 75247, 75281, 75342, 75346, 75354, 75356, 75358, 75378, 75390, 75201, 75202, 75204, 75205, 75206, 75207, 75214, 75218, 75219, 75221, 75225, 75228, 75230, 75231, 75238, 75239, 75242, 75243, 75244, 75250, 75251, 75258, 75270, 75275, 75288, 75298, 75299, 75310, 75313, 75350, 75355, 75357, 75359, 75360, 75367, 75372, 75374, 75379, 75382, 75388, 75393, 75394, 75395, 75040, 75041, 75042, 75043, 75044, 75045, 75046, 75047, 75049, 75389, 75126, 75149, 75150, 75185, 75187, 76201, 76202, 76203, 76204, 76205, 76206, 76207, 76208, 76209, 76210, 76226, 76021, 76022, 76039, 76040, 76053, 76054, 76095, 76155, 75022, 75028, 75077, 76052, 76177, 76178, 76244, 76248, 76034, 76051, 76092, 76099, 75019, 75099, 76080, 76118, 76180, 76181, 76182, 75014, 75015, 75016, 75017, 75037, 75038, 75039, 75060, 75061, 75062, 75063, 75084, 75261, 75368, 75030, 75032, 75087, 75088, 75089, 75132, 75401, 75402, 75403, 75404, 75453, 75048, 75094, 75098, 75001, 75240, 75248, 75252, 75254, 75287, 75294, 75370, 75380, 75391, 75023, 75024, 75025, 75026, 75075, 75093, 75074, 75079, 75080, 75081, 75082, 75083, 75085, 75086

Assessment of Health Needs

To identify the health needs of the community, the hospital facilities established a comprehensive method of accounting for all available relevant data including community input. The basis of identification of community health needs was the weight of qualitative and quantitative data obtained when assessing the community. Surveyors conducted interviews and focus groups with individuals representing public health, community leaders/groups, public organizations, and other providers. In addition, data collected from several public sources compared to the state benchmark indicated the level of severity.

Quantitative Assessment of Health Needs – Methodology and Data Sources

Quantitative data collection and analysis in the form of public health indicators assessed community health needs, including collection of 102 data elements grouped into 11 categories, and evaluated for the counties where data was available. Since 2016, the identification of several new indicators included: addressing mental health, health care costs, opioids, and social determinants of health. The categories and indicators are included in the table below. The sources are in **Appendix A**.

Although this community definition is by ZIP codes, public health indicators are most commonly available by county. Therefore, a patient origin study determined which counties principally represent the community's residents receiving hospital services. The principal counties for the Plano Health Community needs analysis are Dallas, Collin, and Denton counties.

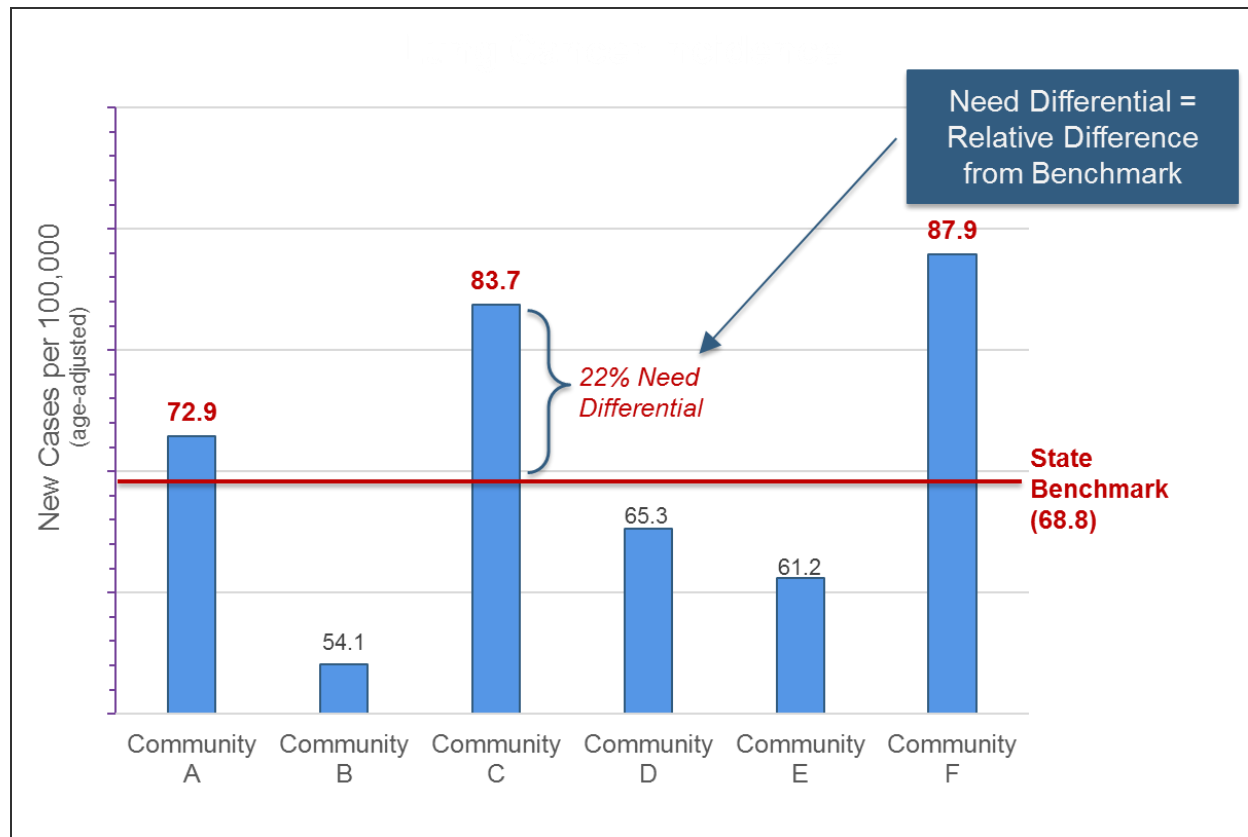
A benchmark analysis conducted for each indicator collected for the community served, determined which public health indicators demonstrated a community health need from a quantitative perspective. Benchmark health indicators included (when available): overall U.S. values; state of Texas values; and goal setting benchmarks such as Healthy People 2020.

According to America's Health Rankings 2018 Annual Report, Texas ranks 37th out of the 50 states. The health status of Texas compared to other states in the nation identified many opportunities to impact health within local communities, including opportunities for those communities that ranked highly. Therefore, the benchmark for the community served was set to the state value.

When the community benchmark was set to the state value, it was determined which indicators for the community did not meet the state benchmarks. This created a subset of indicators for further analysis. A need differential analysis clarified the relative severity of need for these indicators. The need differential standardized the method for evaluating the degree each indicator differed from its benchmark; this measure is called the need differential. Health community indicators with need differentials above the 50th percentile, ordered by severity, and the highest ranked indicators were the highest health needs from a quantitative perspective. These data are available to the community via an interactive Tableau dashboard at **[BSWHealth.com/CommunityNeeds](https://www.bswhealth.com/CommunityNeeds)**.

The outcomes of the quantitative data analysis were compared to the qualitative data findings.

Health Indicator Benchmark Analysis Example



Source: IBM Watson Health, 2018

Qualitative Assessment of Health Needs and Community Input – Approach

In addition to analyzing quantitative data, two (2) focus groups with a total of 23 participants, and three (3) key informant interviews, gathered the input of persons representing the broad interests of the community served. The focus groups and interviews solicited feedback from leaders and representatives who serve the community and have insight into community needs. Prioritization sessions held with hospital clinical leadership and other community leaders identified significant health needs from the assessment and prioritized them.

Focus groups familiarized participants with the CHNA process and solicited input to understand health needs from the community's perspective. Focus groups, formatted for individual as well as small group feedback, helped identify barriers and social determinants influencing the community's health needs. Barriers and social determinants were new topics added to the 2019 community input sessions.

Watson Health conducted key informant interviews for the community served by the hospital facilities. The interviews aided in gaining understanding and insight into

participants concerns about the general health status of the community and the various drivers contributing to health issues.

Participation in the qualitative assessment included at least one state, local, or regional governmental public health department (or equivalent department or agency) with knowledge, information, or expertise relevant to the health needs of the community, as well as individuals or organizations serving or representing the interests of medically underserved, low-income and minority populations in the community.

Participation from community leaders/groups, public health organizations, other healthcare organizations, and other healthcare providers (including physicians) ensured that the input received represented the broad interests of the community served. A list of the names of organizations providing input are in the table below.

Community Input Participants

Participant Organization Name	Public Health	Medically Under-served	Low-income	Chronic Disease Needs	Minority Populations	Governmental Public Health Dept.	Public Health Knowledge/Expertise
Agape Clinic		X	X	X	X		X
Baylor Scott & White Health	X	X	X	X	X		X
Bridge Breast Network		X	X		X		X
Cancer Care Services	X	X	X	X	X		X
City of Denton			X	X	X		
City of Plano	X	X	X	X	X		
Citysquare	X	X	X	X	X		X
Community Lifeline Center		X	X	X	X		
Cornerstone Baptist Church	X	X	X	X	X		X
Dallas County Health and Human Services	X		X				
Denton Community Food Center			X				
Denton County Public Health	X	X	X	X	X	X	X
First Refuge Ministries		X	X	X			
Frisco Family Services		X	X				
Giving Hope, Inc.		X	X	X			X
Goodwill Industries of Fort Worth		X	X		X		

Participant Organization Name	Public Health	Medically Under-served	Low-income	Chronic Disease Needs	Minority Populations	Governmental Public Health Dept.	Public Health Knowledge/Expertise
Health Services of North Texas		X	X	X	X		
Hope Clinic of McKinney		X	X	X	X		
Legal Aid of Northwest Texas			X				
Lifepath Systems	X		X	X			X
McKinney City Council					X		
Metrocare	X	X	X	X	X		X
North Texas Food Bank			X				X
office of The County Judge - Dallas County	X	X	X	X	X		X
Our Daily Bread		X	X				
PCI Procomp Solutions, LLC		X	X				
Plano Fire-Rescue	X	X	X	X	X		X
Project Access-Collin County			X				
Refuge For Women North Texas					X		
Serve Denton			X				
Sharing Life Community Outreach Inc			X				
Society of St. Vincent De Paul of North Texas		X	X	X	X		
Texas Muslim Women's Foundation					X		
The Samaritan Inn			X				
United Way		X	X	X	X		
United Way Metropolitan Dallas		X	X	X	X		
University of North Texas	X		X		X		X
University of Texas – Dallas		X	X				
Urban Inter-Tribal Center of Texas		X	X	X	X		X
Veterans Center of North Texas			X				X

Note: multiple persons from the same organization may have participated

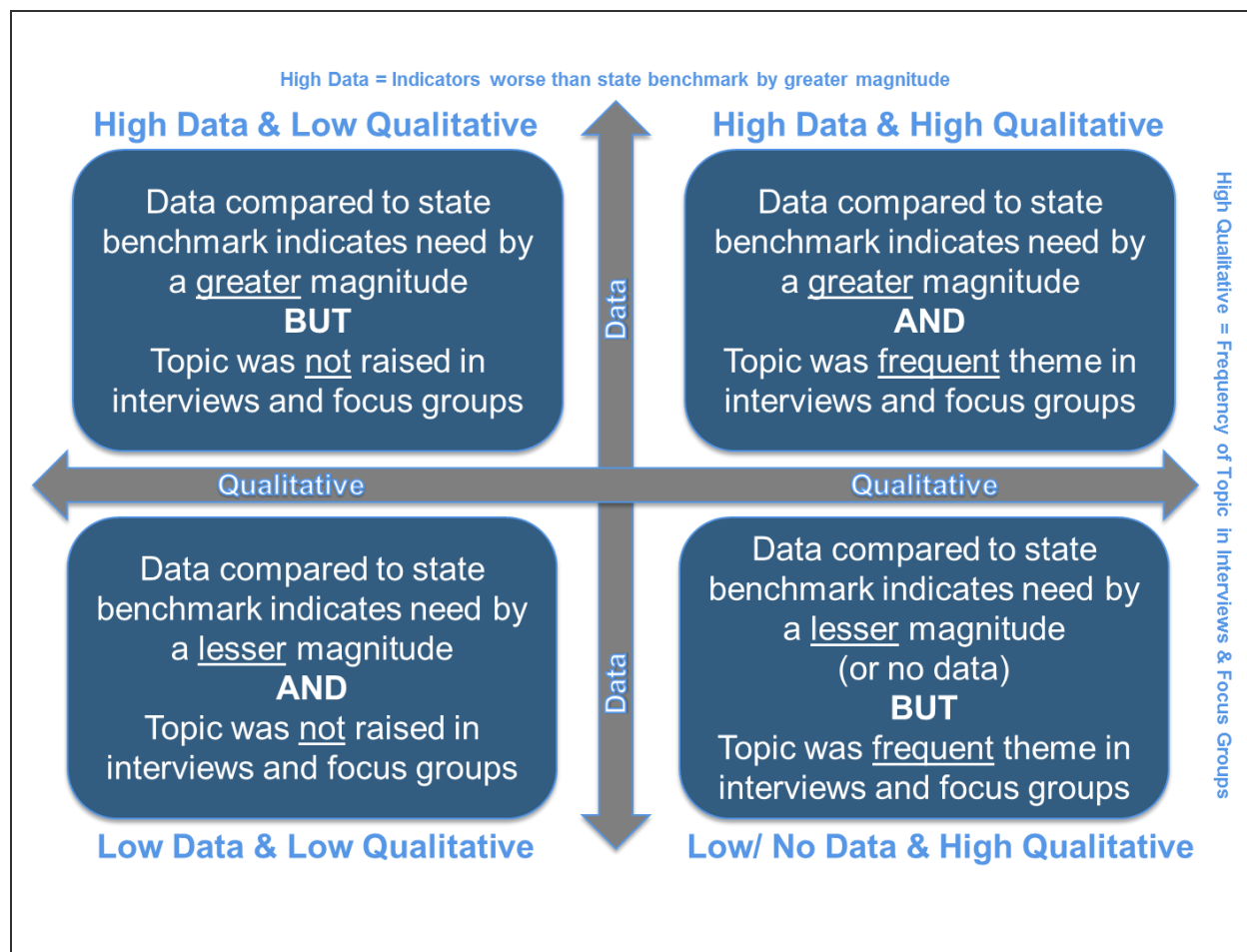
In addition to soliciting input from public health and various interests of the community, the hospital facility was required to consider written input received on their most recently conducted CHNA and subsequent implementation strategies. The assessment is available to receive public comment or feedback on the report findings on the BSWH website (BSWHealth.com/CommunityNeeds) or by emailing CommunityHealth@BSWHealth.org. To date BSWH has not received such written input but continues to welcome feedback from the community.

Community input from interviews and focus groups organized the themes around community needs and compared them to the quantitative data findings.

Methodology for Defining Community Need

Using qualitative feedback from the interviews and focus group, and the health indicator data, the consolidated issues currently affecting the community served assembled in the Health Needs Matrix below help identify the health needs for each community. The upper right quadrant of the matrix is where the needs identified in the qualitative data (interview and focus group feedback) and quantitative data (health indicators) converge to identify the top health needs for this community.

The Health Needs Matrix



Source: IBM Watson Health, 2018

Information Gaps

In some areas of Texas, health indicators were not available due to the impact small population size has on reporting and statistical significance. Most public health indicators were available only at the county level. Evaluating data for entire counties versus more localized data made it difficult to understand the health needs for specific population pockets within a county. It could also be a challenge to tailor programs to address

community health needs, as placement and access to specific programs in one part of the county may or may not actually affect the population who truly need the service.

Approach to Identify and Prioritize Significant Health Needs

In a session held November 7, 2018, with Baylor Scott & White hospital facility leadership met with community leaders, and identified and prioritized significant health needs. The meeting, moderated by Watson Health, included an overview of the CHNA process for BSWH, the methodology for determining the top health needs, the BSWH prioritization approach, and discussion of the top health needs identified for the community.

Prioritization of the health needs took place in two steps. In the first step, participants reviewed the top health needs for their community with associated data-driven criteria to evaluate. The criteria included health indicator value(s) for the community, how the indicator compared to the state benchmark, and potentially preventable ED visit rates for the community (if available). Participants then leveraged the professional experience and community knowledge of the group via discussion about which needs were most significant. With the data-driven review criteria and the discussion completed, a multi-voting method identified the significant health needs. Participants voted individually for the five (5) needs they considered as the most significant for this community. With votes tallied, six (6) identified needs ranked as significant health needs, based on the number of votes.

In the second step, participants ranked the significant health needs based on prioritization criteria recommended by the focus groups conducted for this community:

1. Root Cause: the need is a root cause of other problems, thereby addressing it could possibly impact multiple issues
2. Severity: the problem results in disability or premature death or creates burdens on the community, economically or socially
3. Vulnerable Populations: there is a high need among vulnerable populations and/or vulnerable populations are adversely impacted

Through discussion and consensus, the group rated each of the six (6) significant health needs on each of the three (3) identified criteria utilizing a scale of one (low) to 10 (high). The criteria scores summed for each need created an overall score and became the basis for prioritizing the significant health needs. For the scores resulting in a tie, the need with the greater negative difference from the benchmark ranked above the other need. The outcome of this process (the list of prioritized health needs for this community), is located in the “**Prioritized Significant Health Needs**” section of the assessment.

The prioritized list of significant health needs approved by the hospitals' governing body and the full assessment is available to anyone at no cost. To download a copy, visit **[BSWHealth.com/CommunityNeeds](https://www.bswhealth.com/CommunityNeeds)**.

Existing Resources to Address Health Needs

Part of the assessment process included gathering input on community resources potentially available to address the significant health needs identified through the CHNA. BSWH Community Resource Guides, and input from qualitative assessment participants, identified community resources that may assist in addressing the health needs identified for this community. A description of these resources is in **Appendix B**. An interactive asset map of various resources identified for all BSWH communities is located at **[BSWHealth.com/CommunityNeeds](https://www.bswhealth.com/CommunityNeeds)**.

Plano Health Community CHNA

Demographic and Socioeconomic Summary

According to population statistics, the five-year growth rate of this health community will exceed both the state of Texas and U.S. rates. The median age was younger, and the median income was much higher than both the state and the country benchmarks. The community served had a smaller proportion of uninsured residents than Texas, but larger proportion when compared to the national benchmark. The percentage of Medicaid beneficiaries was lower than both the state and national benchmarks.

Demographic and Socioeconomic Comparison: Community Served and State/U.S. Benchmarks

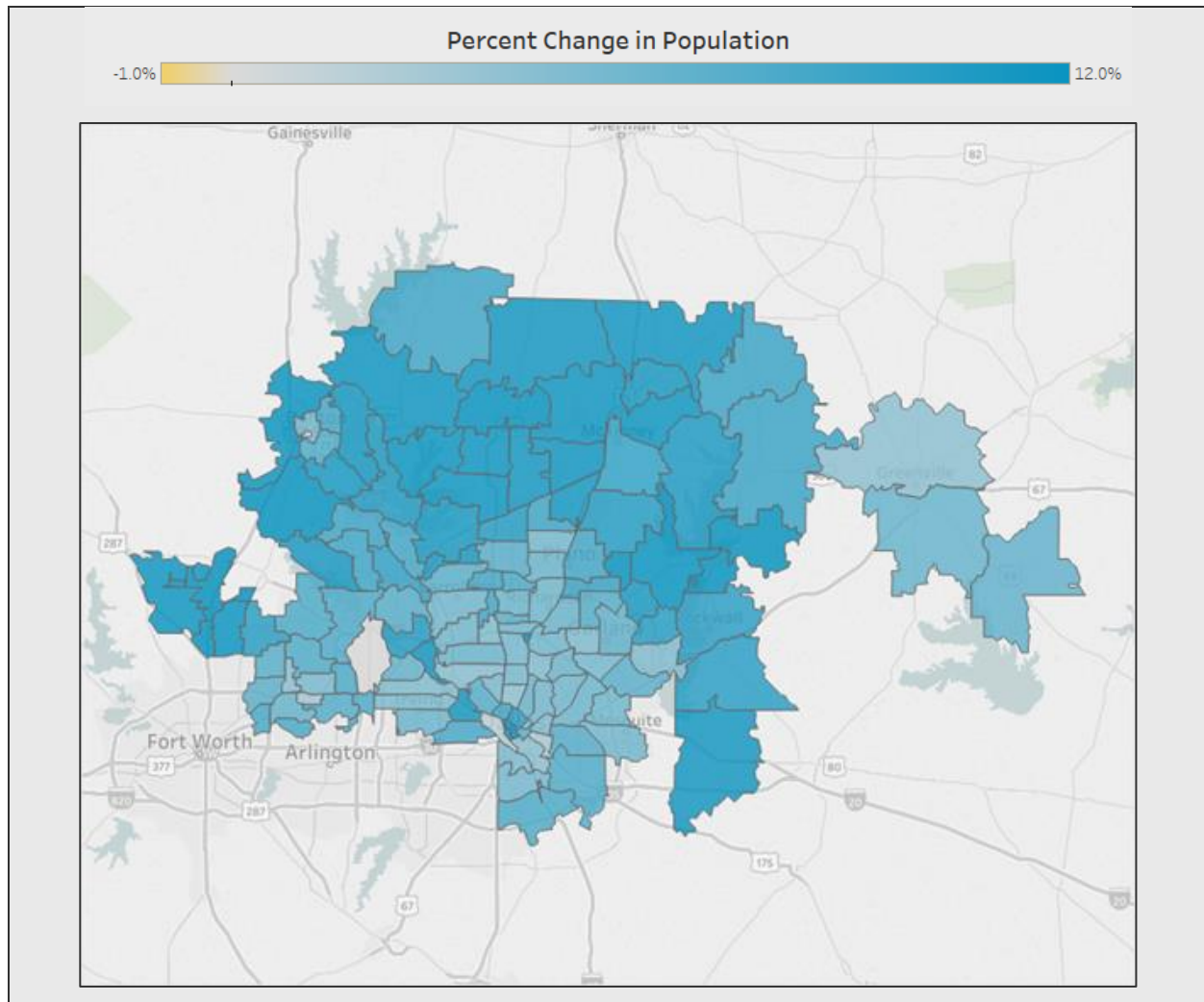
Geography		Benchmarks		Community Served
		United States	Texas	Plano Health Community
Total Current Population		326,533,070	28,531,631	4,329,940
5 Yr Projected Population Change		3.5%	7.1%	8.0%
Median Age		42.0	38.9	36.6
Population 0-17		22.6%	25.9%	25.4%
Population 65+		15.9%	12.6%	11.1%
Women Age 15-44		19.6%	20.6%	21.2%
Non-White Population		30.0%	32.2%	37.4%
Hispanic Population		18.2%	39.4%	26.7%
Insurance Coverage	Uninsured	9.4%	19.0%	14.1%
	Medicaid	14.9%	13.4%	10.5%
	Private Market	9.6%	9.9%	10.0%
	Medicare	16.1%	12.5%	10.4%
	Employer	45.9%	45.3%	54.9%
Median HH Income		\$61,372	\$60,397	\$78,822
Limited English		26.2%	39.9%	36.5%
No High School Diploma		7.4%	8.7%	6.6%
Unemployed		6.8%	5.9%	4.9%

Source: IBM Watson Health / Claritas, 2018; US Census Bureau 2017 (U.S. Median Income)

The population of the community served projects a growth of 8.0% by 2023, an increase of more than 364,000 people. The 8.0% projected population growth is higher than the state's 5-year projected rate (7.1%) and the national projected growth rate (3.5%). The ZIP Codes expected to experience the most growth in five years are:

- 75070 McKinney Westside – 12,270 people
- 76244 Alliance-Keller – 9,222 people

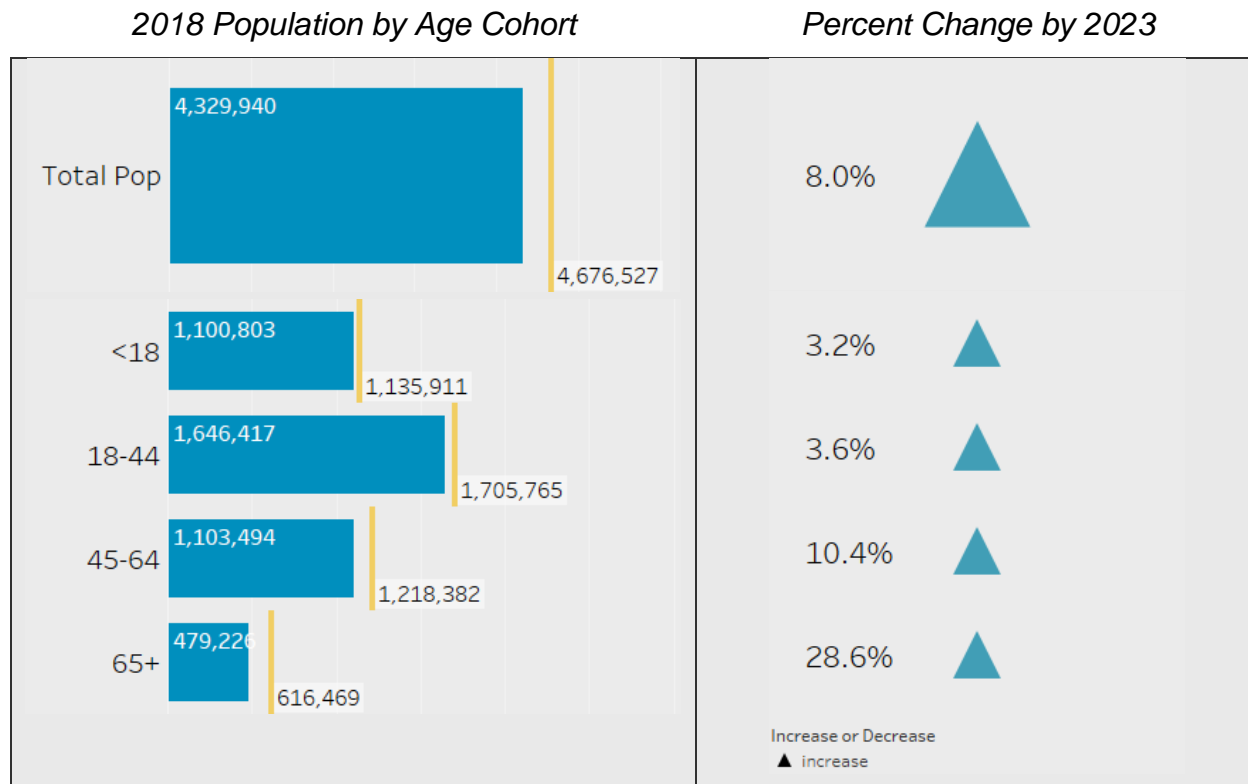
2018 - 2023 Total Population Projected Change by ZIP Code



Source: IBM Watson Health / Claritas, 2018

The community's population skewed younger with 38% of the population aged 18-44 and 25.4% under age 18. The largest cohort (18-44) projects a growth of 59,348 people by 2023. Meanwhile, the age 65 plus cohort was the smallest, but is expected to experience the fastest growth (28.6%) over the next five years, adding 137,243 seniors to the community. Growth in the senior population will likely contribute to increased utilization of services as the population continues to age.

Population Distribution by Age

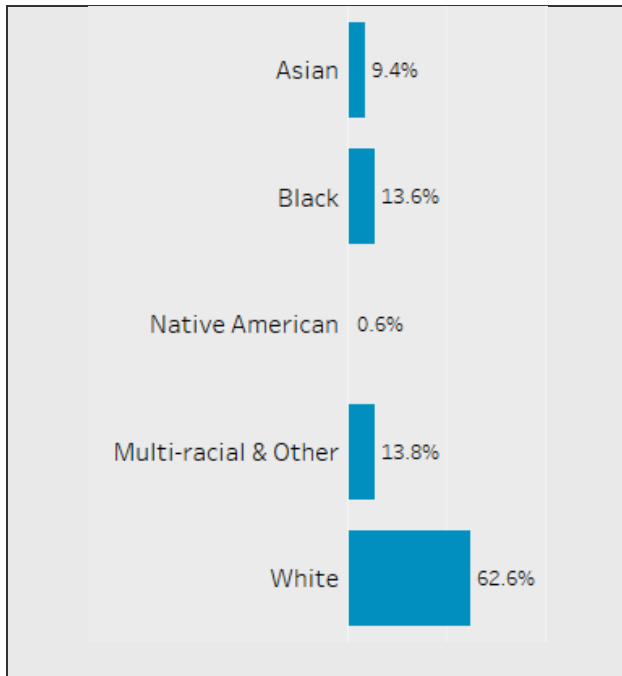


Source: IBM Watson Health / Claritas, 2018

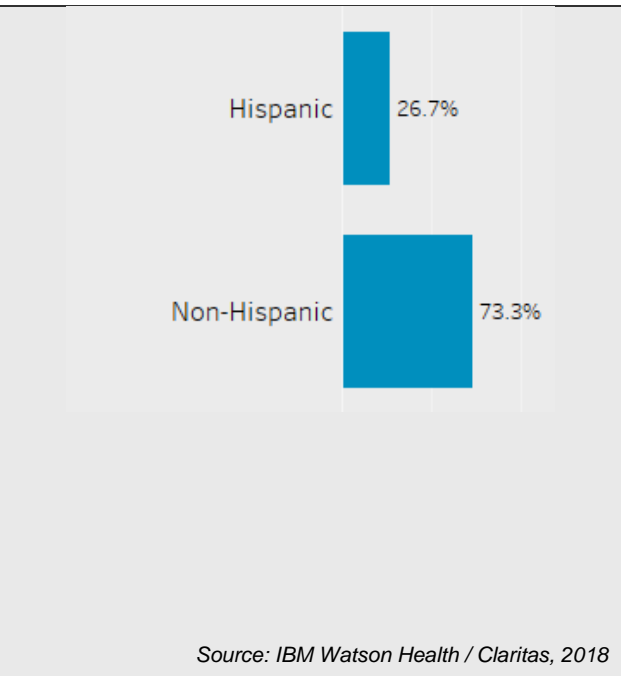
Population statistics are analyzed by race and by Hispanic ethnicity. The largest group in the health community was Non-Hispanic White (48.1%), but diversity in the community projects an increase due to growth of minority populations. The Hispanic population (all races) will increase by more than 133,999 people by 2023, and the Asian / Pacific Islander population project the fastest growth (23.9%).

Population Distribution by Race and Ethnicity

2018 Population by Race

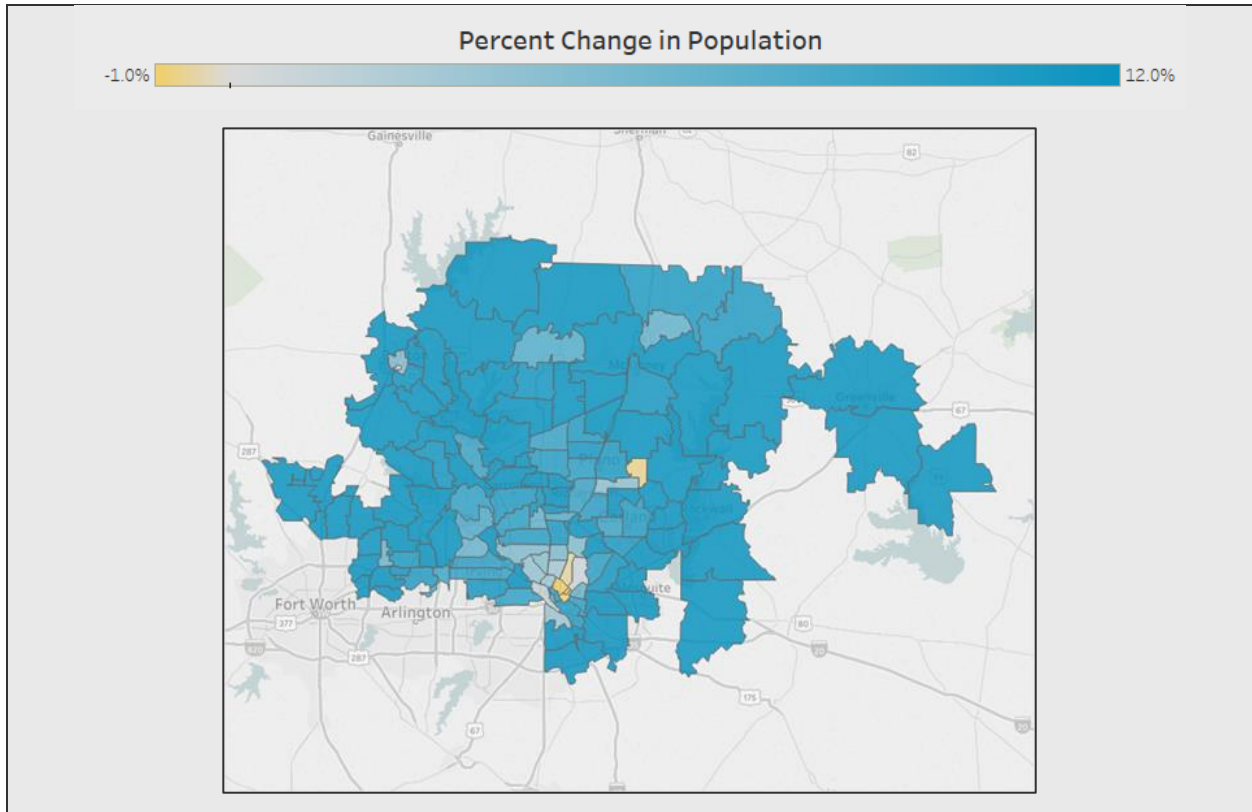


2018 Population by Ethnicity



Source: IBM Watson Health / Claritas, 2018

2018 - 2023 Hispanic Population Projected Change by ZIP Code

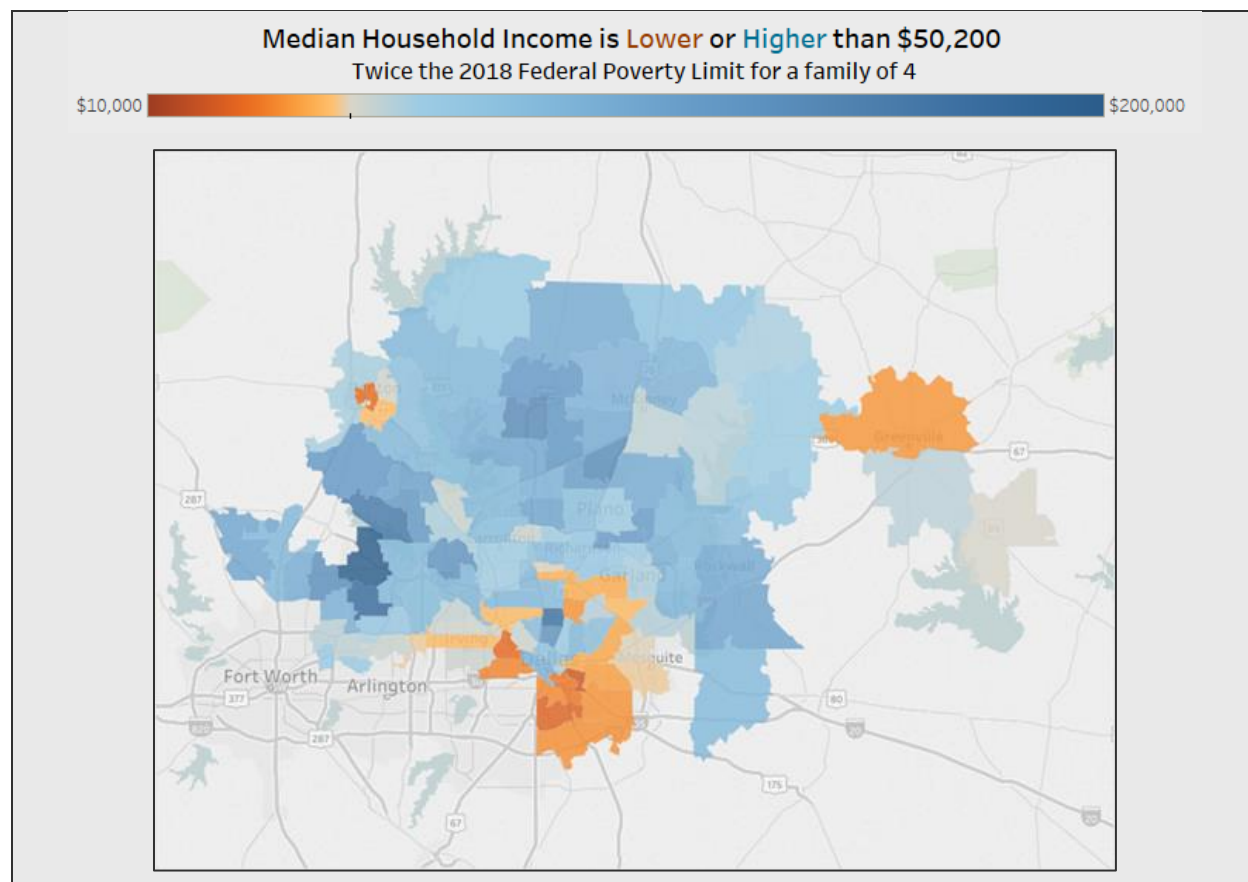


Source: IBM Watson Health / Claritas, 2018

The 2018 median household income for the United States was \$61,372 and \$60,397 for the state of Texas. The median household income for the ZIP codes within this community ranged from \$21,940 for 75210 – Southeast Dallas to \$216,894 for 76092 – Colleyville-Southlake. Twenty-six ZIP Codes had median household incomes less than \$50,200 – twice the 2018 Federal Poverty Limit for a family of four:

- 75210 Southeast Dallas - \$21,940
- 75216 Southeast Dallas - \$26,240
- 75247 West Dallas - \$28,750
- 76201 West Denton - \$30,230
- 75215 Southeast Dallas - \$31,213
- 75212 West Dallas - \$34,787
- 75203 Southeast Dallas - \$35,177
- 75241 Southeast Dallas - \$36,316
- 75217 Southeast Dallas - \$36,886
- 75231 North Dallas - \$37,253
- 75401 Greenville - \$37,708
- 75227 Southeast Dallas - \$39,505
- 75228 East Dallas - \$41,081
- 75223 Southeast Dallas - \$41,798
- 75042 Garland - \$42,226
- 75243 North Dallas - \$42,441
- 75240 Far North Dallas - \$43,473
- 75246 Southeast Dallas - \$43,992
- 75041 Garland - \$44,881
- 75061 Irving - \$44,965
- 75220 West Dallas - \$45,016
- 76205 West Denton - \$45,625
- 75149 West Mesquite - \$48,436
- 76155 HEB - \$48,452
- 75150 North Mesquite - \$49,678
- 75254 Far North Dallas - \$49,817

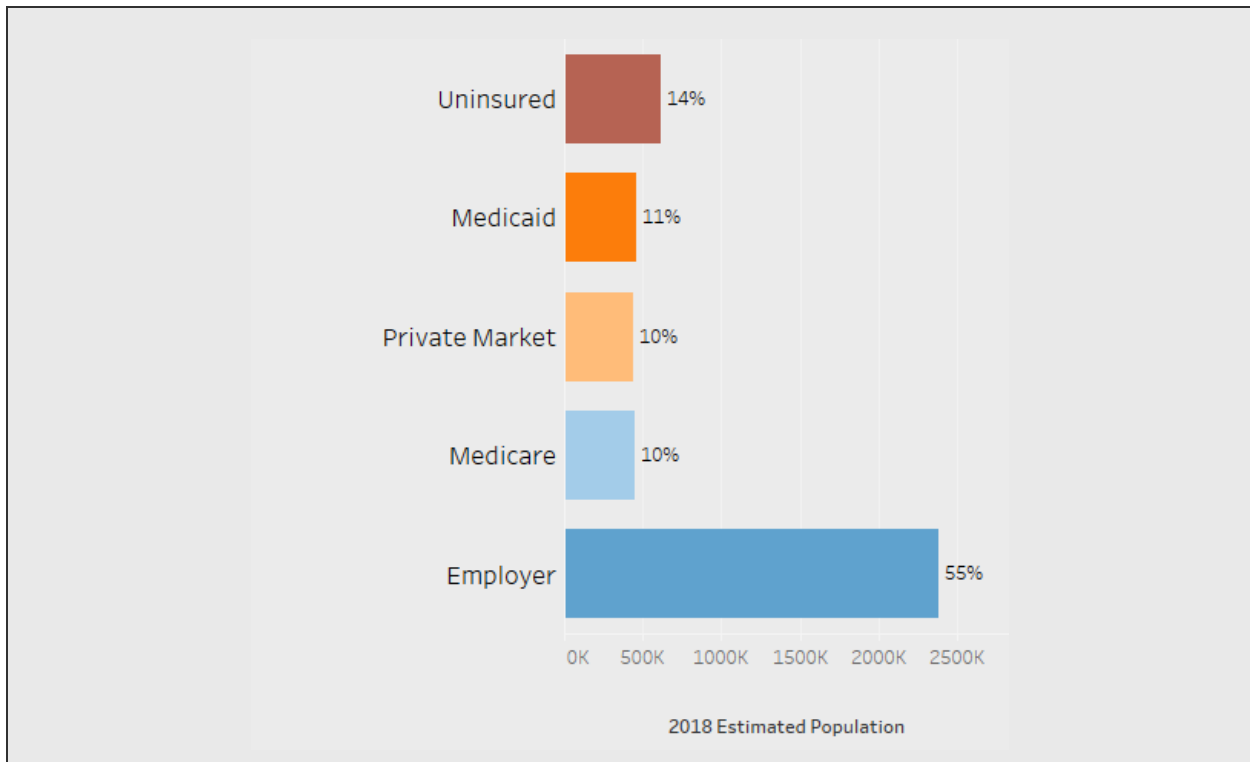
2018 Median Household Income by ZIP Code



Source: IBM Watson Health / Claritas, 2018

A majority of the population (55%) received insurance through employer sponsored health coverage. The remainder of the population was fairly equally divided between uninsured (14%), Medicaid (11%), Medicare (10%), and private market (the purchasers of coverage directly or through the health insurance marketplace).

2018 Estimated Distribution of Covered Lives by Insurance Category



Source: IBM Watson Health / Claritas, 2018

The community includes 37 Health Professional Shortage Areas and 21 Medically Underserved Areas as designated by the U.S. Department of Health and Human Services Health Resources Services Administration.¹ **Appendix C** includes the details on each of these designations.

Health Professional Shortage Areas and Medically Underserved Areas and Populations

NTX Plano Health Community	Health Professional Shortage Areas (HPSA)			Grand Total	Medically Underserved Area/Population (MUA/P)
	Dental Health	Mental Health	Primary Care		MUA/P
Collin	1	1	1	3	1
Dallas	10	9	12	31	19
Denton	1	1	1	3	1
Total	12	11	14	37	21

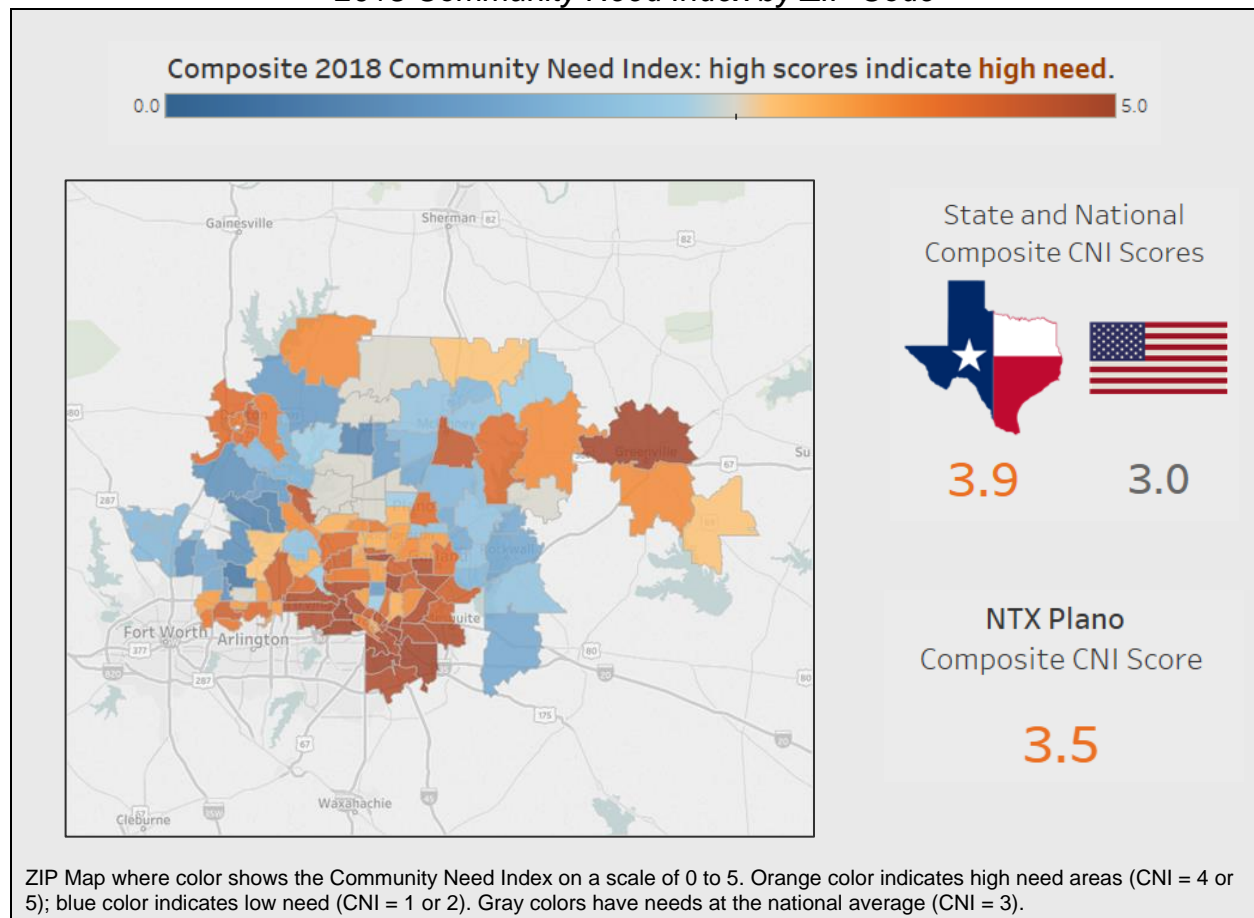
Source: U.S. Department of Health and Human Services, Health Resources and Services Administration, 2018

¹ U.S. Department of Health and Human Services, Health Resources and Services Administration, 2018

The Watson Health Community Need Index (CNI) is a statistical approach to identifying areas within a community where health disparities may exist. The CNI accounts for vital socio-economic factors (income, cultural, education, insurance and housing) about a community to generate a CNI score for every populated ZIP code in the United States. The CNI strongly links to differences in community healthcare needs and is an indicator of a community's demand for various healthcare services. The CNI score by ZIP code identifies specific areas within a community where healthcare needs may be greater.

Overall, the CNI score for the community served was 3.5, higher than the CNI national average of 3.0, potentially indicating greater health care needs in this community. In portions of the community (Central Business District Dallas, Downtown McKinney-Eastside, East Dallas, Far North Dallas, Garland, Greenville, Irving, Lewisville, North Dallas, Southeast Dallas, West Dallas, and West Mesquite) the CNI score was greater than 4.5, pointing to potentially more significant health needs among the population.

2018 Community Need Index by ZIP Code



CNI High Need ZIP Codes

City	Community	County	ZIP Code	2018 CNI Score
Dallas	Far North Dallas	Dallas	75240	5.0
Dallas	North Dallas	Dallas	75231	5.0
Dallas	Southeast Dallas	Dallas	75203	5.0
Dallas	Southeast Dallas	Dallas	75210	5.0
Dallas	Southeast Dallas	Dallas	75216	5.0
Dallas	Southeast Dallas	Dallas	75217	5.0
Dallas	Southeast Dallas	Dallas	75246	5.0
Dallas	West Dallas	Dallas	75212	5.0
Dallas	West Dallas	Dallas	75247	5.0
Greenville	Greenville	Hunt	75401	5.0
Dallas	East Dallas	Dallas	75228	4.8
Dallas	Southeast Dallas	Dallas	75215	4.8
Dallas	Southeast Dallas	Dallas	75223	4.8
Dallas	Southeast Dallas	Dallas	75227	4.8
Dallas	Southeast Dallas	Dallas	75241	4.8
Dallas	West Dallas	Dallas	75220	4.8
Dallas	West Dallas	Dallas	75235	4.8
Garland	Garland	Dallas	75041	4.8
Garland	Garland	Dallas	75042	4.8
Irving	Irving	Dallas	75060	4.8
Irving	Irving	Dallas	75061	4.8
Irving	Irving	Dallas	75062	4.8
Mesquite	West Mesquite	Dallas	75149	4.8
Dallas	Cent Bus. District Dallas	Dallas	75204	4.6
Dallas	Southeast Dallas	Dallas	75226	4.6
Lewisville	Lewisville	Denton	75057	4.6
McKinney	Downtown McKinney-Eastside	Collin	75069	4.6
Dallas	Cent Bus. District Dallas	Dallas	75219	4.4
Dallas	East Dallas	Dallas	75238	4.4
Dallas	Far North Dallas	Dallas	75254	4.4
Dallas	Farmers Branch	Dallas	75234	4.4
Dallas	Irving	Tarrant	75261	4.4
Dallas	North Dallas	Dallas	75243	4.4
Denton	East Denton	Denton	76209	4.4
Garland	Garland	Dallas	75043	4.4
Hurst	HEB	Tarrant	76053	4.4

City	Community	County	ZIP Code	2018 CNI Score
Mesquite	North Mesquite	Dallas	75150	4.4
Carrollton	Carrollton	Dallas	75006	4.2
Dallas	East Dallas	Dallas	75206	4.2
Denton	West Denton	Denton	76205	4.2
Denton	West Denton	Denton	76207	4.2
Eules	HEB	Tarrant	76040	4.2
Garland	Garland	Dallas	75040	4.2
Irving	Las Colinas	Dallas	75038	4.2
Plano	East Plano	Collin	75074	4.2
Princeton	East Collin Co	Collin	75407	4.2
Dallas	Cent Bus. District Dallas	Dallas	75207	4.0
Dallas	Far North Dallas	Collin	75252	4.0
Dallas	West Dallas	Dallas	75229	4.0
Denton	East Denton	Denton	76208	4.0
Denton	West Denton	Denton	76201	4.0
Fort Worth	North Richland Hills	Tarrant	76118	4.0

Source: IBM Watson Health / Claritas, 2018

Public Health Indicators

The analysis of Public health indicators assessed community health needs for the community served using 102 indicators. For each health indicator, a comparison between the most recently available community data and benchmarks for the same/similar indicator was made. The basis of benchmarks was available data for the U.S. and the state of Texas.

Where the community indicators showed greater need when compared to the state of Texas comparative benchmark, the difference between the community values and the state benchmark was calculated (need differential). Those highest ranked indicators with need differentials in the 50th percentile of greater severity pinpointed community health needs from a quantitative perspective. These indicators are located in **Appendix D**.

Watson Health Community Data

Watson Health supplemented the publicly available data with estimates of localized disease prevalence of heart disease and cancer and emergency department visit estimates. This information is located in **Appendix E**.

Focus Groups & Interviews

BSWH worked jointly with Parkland Health & Hospital System, Texas Health Resources, and Methodist Health hospital facilities in collecting and sharing qualitative data (community input) on the health needs of this community.

In the focus group sessions and interviews, participants identified and discussed the factors contributing to the current health status of the community, and identified the greatest barriers and strengths contributing to the overall health of the community. For this health community there were 34 focus group participants, combined from three focus group sessions, and five interviews conducted July through September 2018.

This health community contained many disparate populations including urban areas with high poverty levels, wealthy suburbs, housing shortages, and agricultural areas. Dallas County contained growth areas and concentrated poverty and segregation. Although Denton is a growing region recently ranked as the healthiest county in Texas it is fragmented. Collin County was a fast-growing, increasingly diverse area with a high cost of living.

Extremely limited public transportation in most of the health community compounded challenges to residents without a car. The focus groups described community poverty, generational habits, and limited knowledge about healthy eating habits. The food pantries work to alleviate hunger and to provide healthier and fresh food options, but language and culture serve as barriers to developing trust and increased access. Food desserts exist in all three counties, and some residents used local convenience stores and inexpensive fast food frequently - both poor nutrition options. Denton County lacked affordable housing for its vulnerable populations, especially low-income families, seniors on a fixed income, and people with disabilities.

Focus groups shared that diversity in the community also presented barriers to good health. Cultural and historical habits in the immigrant populations and lack of cultural sensitivity in providers contributed to a culture of distrust of outsiders. Combined with very limited public transportation, food deserts, and lack of insurance, many residents had no access to preventive services or primary care and used the ED for medical services.

The lack of living wage jobs to pay for insurance, health services, and healthy food is one primary barrier to good health in Dallas County and other parts of this health community was. Affordable housing presented challenges to many, especially vulnerable populations such as seniors, low-income families, and people with disabilities. Many residents worked but had no health insurance, part of the “working poor” population. Participants identified gaps in service in all clinical areas; primary, maternal, vision, dental, specialty, and behavioral health care were the most acute. Frequently mentioned needs for more mental health services indicated a high need area, especially for low-income residents where limited coordination of available services exists. The topic was highly stigmatized and affected all age groups. Interview participants shared that drug issues disproportionately affected the younger people in the community, and frequently linked to mental health needs.

Community Health Needs Identified

A Health Needs Matrix identified the health needs that resulted from the community health needs assessment (see Methodology for Defining Community Need section). The matrix shows the convergence of needs identified in the qualitative data (interview and focus group feedback) and quantitative data (health indicators) and identifies the top health needs for this community.

Top Community Health Needs Identified

Plano Health Community		
Top Needs Identified	Category of Need	Public Health Indicator
Accidental poisoning deaths where opioids were involved	Health Behaviors - Substance Abuse	Annual Estimates Accidental Poisoning Deaths where Opioids Were Involved
Cancer Incidence - Female Breast	Cancer	2011-2015 Age-Adjusted Female Breast Cancer Incidence Rate Cases Per 100,000
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	2015-2016 Percentage of Children Enrolled in Public Schools that are Eligible for Free or Reduced Price Lunch
Children in Poverty	SDH - Income	2016 Percentage of Children Under Age 18 in Poverty
Children in Single-Parent Households	SDH	2012-2016 Percentage of Children that Live in a Household Headed by Single Parent
Depression in Medicare Population	Mental Health	Prevalence of chronic condition across all Medicare beneficiaries
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	2014-2016 Number of Drug Poisoning Deaths (Drug Overdose Deaths) per 100,000 Population
Food Insecure	Environment - Food	2015 Percentage of Population Who Lack Adequate Access to Food During the Past Year
Individuals Living Below Poverty Level	SDH - Income	2012-2016 American Community Survey 5-Year Estimates, Individuals below poverty level
Motor Vehicle Driving Deaths with Alcohol Involvement	Health Behaviors - Substance Abuse	2012-2016 Percentage of Motor Vehicle Crash Deaths that had Alcohol Involvement
No vehicle available	Access To Care	2017 Households with no vehicle available (percent of households)
Percentage of Population under age 65 without Health Insurance	Access To Care	2015 Percentage of Population Under Age 65 Without Health Insurance
Ratio of Population to One Non-Physician Primary Care Provider	Access To Care	2017 Ratio of Population to Primary Care Providers Other than Physicians
Renter-occupied housing	Environment - Housing	2017 Renter-occupied housing (percent of households)

Plano Health Community		
Top Needs Identified	Category of Need	Public Health Indicator
Severe Housing Problems	Environment - Housing	2010-2014 % of Households with at Least 1 of 4 Housing Problems: Overcrowding, High Housing Costs, or No Kitchen or Plumbing Facilities
Uninsured Children	Access To Care	2015 Percentage of Children Under Age 19 Without Health Insurance

Note: Listed alphabetically, not in order of significance

Source: IBM Watson Health, 2018

Prioritized Significant Health Needs

Using the prioritization approach outlined in the overview section of this report, the following needs from the proceeding list were determined to be significant and then prioritized.

The resulting prioritized health needs for this community were:

Priority	Need	Category of Need
1	Food Insecure	Environment - Food
2	Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income
3	Ratio of Population to One Non-Physician Primary Care Provider	Access to Care
4	Percentage of Population Under Age 65 Without Health Insurance	Access to Care
5	Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse
6	Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse

Description of Health Needs

A CHNA for the Plano Health Community identified several significant community health needs categorized as issues related to access to: care, food insecurity, income, and substance abuse. Regionalized health needs affect all age levels to some degree; however, it is often the most vulnerable populations that are often negatively affected. Community health gaps help to define the resources and access to care within the county or region. Health and social concerns validated through key informant interviews, focus groups and county data related to lack of insurance coverage, non-physician primary care access, hunger, children in poverty, and drug overdose deaths are significant areas of concern and noted in the data results for the Plano Health Community.

Note: The difference between county and state values are relative. The calculation is (county-state)/state. This creates a standard comparison across indicators of the county value relative to the state.

Percentage of Population under age 65 without Health Insurance

Health Insurance coverage for adults not covered by Medicare has been a volatile topic for the last ten years. Health insurance coverage continues to be a major topic in recent elections and among voters. Lack of health insurance is a significant barrier in accessing healthcare and overall financial security. A key finding from a recent Kaiser Foundation paper included; "Going without coverage can have serious health consequences for the uninsured because they receive less preventative care, and delayed care often results in serious illness or other health problems. Being uninsured can also have serious financial consequences, with many unable to pay their medical bills, resulting in medical debt."²

According to the 2018 County Health Rankings, the percentage of uninsured population under age 65 across Texas was 19.2%. Within the Plano Health Community, Dallas County's rate for uninsured in this population was 22.6%, a difference of 17.8% relative to the state value (relative difference).³ The overall U.S. rate of uninsured among those under age 65 was 11%; the 90th percentile among U.S. counties was a rate of 6%.⁴ The rate of uninsured in the Dallas County indicated a greater potential need and potentially vulnerable population for that portion of the greater Plano Healthcare Community.

Non-Physician Primary Care Provider Access

There is a national wide scarcity of physicians across the United States, while particularly challenging in small towns and cities, metropolitan areas are not exempt. Demographic shifts, such as growth in the elderly or near elderly populations increase the need for primary care access. Estimates of the scope of the provider shortage in America vary, however, thousands of additional Primary Care Providers (PCPs) help meet the current

² Kaiser Family Foundation. The Uninsured: A Primer - Key Facts about Health Insurance and the Uninsured Under the Affordable Care Act. December 2017.

³ Small Area Health Insurance Estimates (SAHIE), United States Census Bureau, U.S. County Health Rankings & Roadmaps, 2018

⁴ Small Area Health Insurance Estimates (SAHIE), United States Census Bureau, U.S. County Health Rankings & Roadmaps, 2018

demand and the addition of tens of thousands of caregivers will help to meet the growing aging population across the country.

Primary care physician extenders (e.g. nurse practitioners, physician assistants, and clinical nurse specialists) could help close the gap in access to primary care services when they are located in a community. Non-physician providers or physician extenders are typically licensed professionals such as Physician Assistants or Nurse Practitioners who treat and see patients. Dependent upon state regulations, extenders may practice independently or in physician run practices. Physician extenders expand the scope of primary care providers within a geographic area and help bridge the gap to both access to care and management of healthcare costs.

Access to non-physician primary care providers, identified through the CHNA as a need for both Denton and Collin counties, was a critical issue within the focus group discussions. The Texas state benchmark for non-physician providers is one provider for every 1,497 residents. The Denton County ratio was one provider to 1,966 residents, or 31.3% higher than the state benchmark. While Collin County was one provider to every 1,828 residents, or 22.1% higher than the state benchmark.⁵ The CHNA findings point to a greater need regarding access to non-physician primary care providers within the Plano Health Community.

Food Insecure

Food insecurity is a measurement of the prevalence of hunger in the community and reflects the percentage of the population with no access to a reliable source of food in the past year. The focus groups identified consistent concerns around food insecurity. Lacking constant access to food relates to negative health outcomes such as weight-gain and premature mortality. Individuals and families with an inability to provide and eat balanced meals create additional barriers to healthy eating.⁶

It is equally important to eat a balanced diet including the consumption of fruits and vegetables and with adequate access to a constant supply of food. Within the Plano Health Community, 18.2% of the Dallas County population did not have access to a reliable source of food in the past year. The Dallas County value was 15.9% higher than when compared to the state benchmark of 15.7%.⁷

Children Eligible for Free Lunch Enrolled in Public Schools

Children eligible for free or reduced-price lunch is the percentage of children enrolled in public schools, grades PK-12, eligible for free (family income less than 130% of federal poverty level) or reduced price (family income less than 185% of federal poverty level) lunch. Under the National School Lunch Act, eligible children (based on family size and income) receive adequate nutrition to help support development and a healthy lifestyle. Eligibility for free or a reduced-price lunch is a useful indicator of family poverty and its

⁵ CMS, National Provider Identification Registry (NPPES); County Health Rankings & Roadmaps, 2018

⁶ Gundersen C, Satoh A, Dewey A, Kato M, Engelhard E. Map the Meal Gap 2015: Food Insecurity and Child Food Insecurity Estimates at the County Level. Feeding America, 2015

⁷ Map the Meal Gap, Feeding America; County Health Rankings & Roadmaps, 2018

impact on children. When combined with poverty data, this measure identifies gaps in eligibility and enrollment.⁸

Within the Plano Healthcare Community, 73.2% of Dallas County enrolled students are eligible for the free/reduced-price lunch program - 24.2% higher than the Texas state benchmark of 58.9%, and indicates a need and potentially vulnerable population within this health community.⁹

Drug Poisoning Death Rates

Drug Overdose Deaths are the number of deaths due to drug poisoning per 100,000 population. Deaths cover accidental, intentional, and undetermined poisoning by and exposure to a multitude of both narcotic and non-narcotic drugs and biological substances. Drug overdose deaths are a leading contributor to premature death and are largely preventable. Currently, the U.S. is experiencing an epidemic of drug overdose deaths. Since 2000, the rate of drug overdose deaths has increased by 137% nationwide. Opioids contribute largely to drug overdose deaths; since 2000, there has been a 200 percent increase in deaths involving opioids (opioid pain relievers and heroin).¹⁰

The Texas benchmark for drug overdose deaths is 9.7 deaths per 100,000 population. The Dallas county benchmark indicates a greater relative need and potentially larger vulnerable population at 12.4%. Drug poisoning death rates is in the top ten ranked needs from a data perspective for this health community.¹¹

Accidental Poisoning Deaths: Opioid Involvement

Opioids were involved in 47,600 overdose deaths in 2017 (67.8% of all drug overdose deaths). Twenty-three of the 50 states in the U.S. have seen a statistically significant increase in opioid drug deaths from 2016 to 2017. Texas was not one of the states with a statistically significant increase, however, one accidental drug-overdose death is one too many for a community. The realization that over half of the overdose deaths are opioid related is a key reason for states to address this issue in their community. There were 70,237 drug overdose deaths in the U.S. in 2017. The age-adjusted rate of overdose deaths increased significantly by 9.6% from 2016 (19.8 per 100,000) to 2017 (21.7 per 100,000). Opioids, mainly synthetic opioids (other than methadone), are currently the main driver of drug overdose deaths.¹²

Dallas County indicated a greater relative need within the health community. Dallas County had 6.3 accidental opioid poisonings per 100,000 people, nearly double the Texas average of 4.3 poisonings per 100,000.¹³ From a data perspective, the rate of opioid related drug overdose deaths in Dallas County was the third top ranked need for the Plano Health Community. Opioid deaths remain a growing and significant concern across both

⁸ County Health Rankings and Roadmaps, **Children eligible for free or reduced price lunch**, 2019

⁹ The National Center for Education Statistics (NCES); County Health Rankings & Roadmaps, 2018

¹⁰ County Health Rankings and Roadmaps, **Drug overdose deaths**, 2019

¹¹ CDC WONDER Mortality Data; County Health Rankings & Roadmaps, 2018

¹² **U.S. Center for Disease Control and Prevention**, 2019

¹³ Texas Health and Human Services Center for Health Statistics, 2015

Texas and the nation. Many social service agencies impacted by the opioid epidemic burden, face challenges meeting the needs that present across all socioeconomic groups.

Summary

BSWH conducted its Community Health Needs Assessments beginning June 2018 to identify and begin addressing the health needs of the communities they serve. Using both qualitative community feedback and publicly available, proprietary health indicators, BSWH identified and prioritized community health needs for their healthcare system. With the goal of improving the health of the community, implementation plans with specific tactics and time-frames will be developed for the health needs BSWH chooses to address for the community served.

Appendix A: Key Health Indicator Sources

Category	Public Health Indicator	Source
Access to Care	Hospital Stays for Ambulatory-Care Sensitive Conditions- Medicare	2018 County Health Rankings & Roadmaps; Dartmouth Atlas of Health Care, CMS
	Percentage of Population under age 65 without Health Insurance	2018 County Health Rankings & Roadmaps; Small Area Health Insurance Estimates (SAHIE), United States Census Bureau
	Price-Adjusted Medicare Reimbursements per Enrollee NEW 2019	2018 County Health Rankings & Roadmaps; Dartmouth Atlas of Health Care, CMS
	Ratio of Population to One Dentist	2018 County Health Rankings & Roadmaps; Area Health Resource File/National Provider Identification file (CMS)
	Ratio of Population to One Non-Physician Primary Care Provider	2018 County Health Rankings & Roadmaps; CMS, National Provider Identification Registry (NPPES)
	Ratio of Population to One Primary Care Physician	2018 County Health Rankings & Roadmaps; Area Health Resource File/American Medical Association
	Uninsured Children	2018 County Health Rankings & Roadmaps; Small Area Health Insurance Estimates (SAHIE), United States Census Bureau
Conditions/Diseases	Adult Obesity (Percent)	2018 County Health Rankings & Roadmaps; CDC Diabetes Interactive Atlas, The National Diabetes Surveillance System
	Arthritis in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Atrial Fibrillation in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Cancer Incidence - All Causes	2011-2015 State Cancer Profiles, National Cancer Institute (CDC)
	Cancer Incidence - Colon	2011-2015 State Cancer Profiles, National Cancer Institute (CDC)
	Cancer Incidence - Female Breast	2011-2015 State Cancer Profiles, National Cancer Institute (CDC)
	Cancer Incidence - Lung	2011-2015 State Cancer Profiles, National Cancer Institute (CDC)
	Cancer Incidence - Prostate	2011-2015 State Cancer Profiles, National Cancer Institute (CDC)
	Chronic Kidney Disease in Medicare Population	CMS.gov Chronic conditions 2007-2015
	COPD in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Diabetes Diagnoses in Adults	CMS.gov Chronic conditions 2007-2015
	Diabetes prevalence	2018 County Health Rankings (CDC Diabetes Interactive Atlas)
	Frequent physical distress	2016 Behavioral Risk Factor Surveillance System (BRFSS)
	Heart Failure in Medicare Population	CMS.gov Chronic conditions 2007-2015
	HIV Prevalence	2018 County Health Rankings & Roadmaps; National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention (NCHHSTP)
	Hyperlipidemia in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Hypertension in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Ischemic Heart Disease in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Osteoporosis in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Stroke in Medicare Population	CMS.gov Chronic conditions 2007-2015

Category	Public Health Indicator	Source
Environment	Air Pollution - Particulate Matter daily density	2018 County Health Rankings & Roadmaps; Environmental Public Health Tracking Network (CDC)
	Drinking Water Violations (Percent of Population Exposed)	2018 County Health Rankings & Roadmaps; Safe Drinking Water Information System (SDWIS), United States Environmental Protection Agency (EPA)
	Driving Alone to Work	2018 County Health Rankings & Roadmaps; American Community Survey, 5-Year Estimates, United States Census Bureau
	Elderly isolation. 65+ Householder living alone NEW 2019	U.S. Census Bureau, 2012-2016 American Community Survey 5-Year Estimates
	Food Environment Index	2018 County Health Rankings & Roadmaps; USDA Food Environment Atlas, Map the Meal Gap from Feeding America, United States Department of Agriculture (USDA)
	Food Insecure	2018 County Health Rankings & Roadmaps; Map the Meal Gap, Feeding America
	Limited Access to Healthy Foods (Percent of Low Income)	2018 County Health Rankings & Roadmaps; USDA Food Environment Atlas, United States Department of Agriculture (USDA)
	Long Commute Alone	2018 County Health Rankings & Roadmaps; American Community Survey, 5-Year Estimates, United States Census Bureau
	No vehicle available NEW 2019	U.S. Census Bureau, 2017 American Community Survey 1-Year Estimates
	Population with Adequate Access to Locations for Physical Activity	2018 County Health Rankings & Roadmaps; Business Analyst, Delorme map data, ESRI, & US Census Tigerline Files (ArcGIS)
	Renter-occupied housing NEW 2019	U.S. Census Bureau, 2017 American Community Survey 1-Year Estimates
	Residential segregation - black/white NEW 2019	2018 County Health Rankings (American Community Survey, 5-year estimates)
	Residential segregation - non-white/white NEW 2019	2018 County Health Rankings (American Community Survey, 5-year estimates)
	Severe Housing Problems	2018 County Health Rankings & Roadmaps; Comprehensive Housing Affordability Strategy (CHAS) data, U.S. Department of Housing and Urban Development (HUD)
Health Behaviors	Adult Smoking	2018 County Health Rankings & Roadmaps; The Behavioral Risk Factor Surveillance System (BRFSS)
	Adults Engaging in Binge Drinking During the Past 30 Days	2018 County Health Rankings & Roadmaps; The Behavioral Risk Factor Surveillance System (BRFSS)
	Disconnected youth NEW 2019	2018 County Health Rankings (Measure of America)
	Drug Poisoning Deaths Rate	2018 County Health Rankings & Roadmaps, CDC WONDER Mortality Data
	Insufficient sleep NEW 2019	2016 Behavioral Risk Factor Surveillance System (BRFSS)
	Motor Vehicle Driving Deaths with Alcohol Involvement	2018 County Health Rankings & Roadmaps; Fatality Analysis Reporting System (FARS)
	Physical Inactivity	2018 County Health Rankings & Roadmaps; CDC Diabetes Interactive Atlas, The National Diabetes Surveillance System
	Sexually Transmitted Infection Incidence	2018 County Health Rankings & Roadmaps; National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention (NCHHSTP)
	Teen Birth Rate per 1,000 Female Population, Ages 15-19	2018 County Health Rankings & Roadmaps; National Center for Health Statistics - Natality files, National Vital Statistics System (NVSS)
Health Status	Adults Reporting Fair or Poor Health	2018 County Health Rankings & Roadmaps; The Behavioral Risk Factor Surveillance System (BRFSS)
	Average Number of Physically Unhealthy Days Reported in Past 30 days (Age-Adjusted)	2018 County Health Rankings & Roadmaps; The Behavioral Risk Factor Surveillance System (BRFSS)

Category	Public Health Indicator	Source
Injury & Death	Cancer Mortality Rate	2013 Texas Health Data, Center for Health Statistics, Texas Department of State Health Services
	Child Mortality Rate	2018 County Health Rankings & Roadmaps, CDC WONDER Mortality Data
	Chronic Lower Respiratory Disease (CLRD) Mortality Rate	2013 Texas Health Data, Center for Health Statistics, Texas Department of State Health Services
	Death rate due to firearms NEW 2019	2018 County Health Rankings (CDC WONDER Environmental Data)
	Heart Disease Mortality Rate	2013 Texas Health Data, Center for Health Statistics, Texas Department of State Health Services
	Infant Mortality Rate	2018 County Health Rankings & Roadmaps, CDC WONDER Mortality Data
	Motor Vehicle Crash Mortality Rate	2018 County Health Rankings & Roadmaps, CDC WONDER Mortality Data
	Number of deaths due to injury NEW 2019	2018 County Health Rankings & Roadmaps, CDC WONDER Mortality Data
	Premature Death (Potential Years Lost)	2018 County Health Rankings & Roadmaps; National Center for Health Statistics - Mortality Files, National Vital Statistics System (NVSS)
	Stroke Mortality Rate	2013 Texas Health Data, Center for Health Statistics, Texas Department of State Health Services
Maternal & Child Health	First Trimester Entry into Prenatal Care	2016 Texas Health and Human Services - Vital statistics annual report
	Low Birth Weight Percent	2018 County Health Rankings & Roadmaps; National Center for Health Statistics - Natality files, National Vital Statistics System (NVSS)
	Low Birth Weight Rate	2016 Texas Health and Human Services - Vital statistics annual report - Preventable Hospitalizations
	Preterm Births <37 Weeks Gestation	2015 Kids Discount Data Center
	Very Low Birth Weight (VLBW)	Centers for Disease Control and Prevention WONDER
Mental Health	Accidental poisoning deaths where opioids were involved NEW 2019	U.S. Census Bureau, Population Division and 2015 Texas Health and Human Services Center for Health Statistics Opioid related deaths in Texas
	Alzheimer's Disease/Dementia in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Average Number of Mentally Unhealthy Days Reported in Past 30 days (Age-Adjusted)	2018 County Health Rankings & Roadmaps; The Behavioral Risk Factor Surveillance System (BRFSS)
	Depression in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Frequent mental distress	2016 Behavioral Risk Factor Surveillance System (BRFSS)
	Intentional Self-Harm; Suicide NEW 2019	2015 Texas Health Data Center for Health Statistics
	Ratio of Population to one Mental Health Provider	2018 County Health Rankings & Roadmaps; CMS, National Provider Identification Registry (NPPES)
	Schizophrenia and Other Psychotic Disorders in Medicare Population	CMS.gov Chronic conditions 2007-2015

Category	Public Health Indicator	Source
Population	Children Eligible for Free Lunch Enrolled in Public Schools	2018 County Health Rankings & Roadmaps, The National Center for Education Statistics (NCES)
	Children in Poverty	2018 County Health Rankings & Roadmaps; Small Area Health Insurance Estimates (SAHIE), United States Census Bureau
	Children in Single-Parent Households	2018 County Health Rankings & Roadmaps; American Community Survey (ACS), 5 Year Estimates (United States Census Bureau)
	Civilian veteran population 18+ NEW 2019	U.S. Census Bureau, 2012-2016 American Community Survey 5-Year Estimates
	Disabled population, civilian noninstitutionalized	U.S. Census Bureau, 2012-2016 American Community Survey 5-Year Estimates
	High School Dropout	2016 Texas Education Agency
	High School Graduation	2017 Texas Education Agency
	Homicides	2018 County Health Rankings & Roadmaps, CDC WONDER Mortality Data
	Household income, median NEW 2019	2018 County Health Rankings (2016 Small Area Income and Poverty Estimates)
	Income Inequality	2018 County Health Rankings & Roadmaps; American Community Survey (ACS), 5 Year Estimates (United States Census Bureau)
	Individuals Living Below Poverty Level	2012-2016 US Census Bureau - American FactFinder
	Individuals Who Report Being Disabled	2012-2016 US Census Bureau - American FactFinder
	Non-English-speaking households NEW 2019	U.S. Census Bureau, 2012-2016 American Community Survey 5-Year Estimates
	Social/Membership Associations	2018 County Health Rankings & Roadmaps; 2015 County Business Patterns, United States Census Bureau
	Some College	2018 County Health Rankings & Roadmaps; American Community Survey (ACS), 5 Year Estimates (United States Census Bureau)
	Unemployment	2018 County Health Rankings & Roadmaps; Local Area Unemployment Statistics (LAUS), Bureau of Labor Statistics
Violent Crime Offenses	2018 County Health Rankings & Roadmaps; Uniform Crime Reporting (UCR) Program, United States Department of Justice, Federal Bureau of Investigation (FBI)	
Preventable Hospitalizations	Asthma Admission: Pediatric (Risk-Adjusted-Rate)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Diabetes Lower-Extremity Amputation Admission: Adult (Risk-Adjusted-Rate)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Diabetes Short-term Complications Admission: Pediatric (Risk-Adjusted-Rate)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Gastroenteritis Admission: Pediatric (Risk-Adjusted-Rate)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Perforated Appendix Admission: Adult (Risk-Adjusted-Rate per 100 Admissions for Appendicitis)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Perforated Appendix Admission: Pediatric (Risk-Adjusted-Rate for Appendicitis)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Uncontrolled Diabetes Admission: Adult (Risk-Adjusted-Rate)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Urinary Tract Infection Admission: Pediatric (Risk-Adjusted-Rate)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations

Category	Public Health Indicator	Source
Prevention	Diabetic Monitoring in Medicare Enrollees	2018 County Health Rankings & Roadmaps; Dartmouth Atlas of Health Care, CMS
	Mammography Screening in Medicare Enrollees	2018 County Health Rankings & Roadmaps; Dartmouth Atlas of Health Care, CMS

Appendix B: Community Resources Identified to Potentially Address Significant Health Needs

Below is a list of resources available in the community with the ability to address the significant health needs identified in the assessment. For a continually updated list of the resources available to address these needs as well as other social determinants of health, please visit our website (BSWHealth.com/CommunityNeeds).

Resources Identified

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Citizenship and Immigration	Catholic Charities	1421 Mockingbird Lane	Dallas	866-223-7500
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Citizenship and Immigration	Mosaic Services	12225 Greenville Avenue, Suite 800	Dallas	214-821-5393
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Discounted Healthcare	Baylor Family Medicine at Worth Street	4001 Worth Street	Dallas	214-828-1746
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Discounted Healthcare	Baylor Scott & White Health and Wellness Center's Family Health Center	4500 Spring Ave	Dallas	214-915-3200
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Discounted Healthcare	Irving Community Clinic	1302 Lane Street	Irving	469-800-1000
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Job Insecurity Services	Attitudes & Attire	2050 N. Stemmons Freeway, Suite 181	Dallas	214-746-4218
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Job Insecurity Services	Austin Street Shelter	2929 Hickory Street	Dallas	214-428-4242
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Job Insecurity Services	BBMOI Crisis Ministries	114 E. Second St	Irving	972-891-8783

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Job Insecurity Services	Christian Community Action (CCA)	200 S. Mill Street Lewisville	Lewisville	972- 436-435
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Job Insecurity Services	Goodwill Industries Job Center	4401 North IH35 #101	Denton	940-999-5432
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Job Insecurity Services	Irving Workforce Center	2520 W Irving Blvd #100,	Irving	972-573-3500
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Job Insecurity Services	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Job Insecurity Services	Metrocrest Services	13801 Hutton Drive #150	Farmers Branch	972-446-2100
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Job Insecurity Services	North Dallas Shared Ministries	2875 Merrell Rd	Dallas	214-358-8700
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Vaccinations	Baylor Family Medicine at Worth Street	4001 Worth Street	Dallas	214-828-1746
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Vaccinations	Baylor Scott & White Health and Wellness Center's Family Hea	4500 Spring Ave	Dallas	214-915-3200
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Vaccinations	Denton County Public Health	535 South Loop 288	Denton	940-349-2900
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Vaccinations	Garland Health Center	802 Hopkins Street	Garland	214-266-0700
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Vaccinations	Irving Community Clinic	1302 Lane Street	Irving	469-800-1000

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Vaccinations	Mission East Dallas	4550 Gus Thomasson Road Suite 46	Mesquite	972-682-8917
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Vaccinations	North Dallas Shared Ministries	2875 Merrell Rd	Dallas	214-358-8700
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Vaccinations	Pediatric Primary Care Center	6300 Harry Hines Blvd., Suite 110	Dallas	214-266-0100
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Vaccinations	PediPlace - Park Lane Village	502 S. Old Orchard Lane, Suite 126	Lewisville	972-436-7962
Percentage of Population Under Age 65 Without Health Insurance	Access to Care	Vaccinations	PediPlace - Spring Creek Village	7989 Belt Line Rd, #120 Dallas	Dallas	214-420-8008
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Agape Clinic	4104 Junius St	Dallas	972-707-7782
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	AIDS Interfaith Network	2707 North Stemmons Fwy Suite 120	Dallas	214-943-4444
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Baylor Family Medicine at Worth Street	4001 Worth Street	Dallas	214-828-1746
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Baylor Scott & White Health and Wellness Center's Family Hea	4500 Spring Ave	Dallas	214-915-3200
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Bluett Flowers Health Center	303 E. Overton Road	Dallas	214-266-4200
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Christ's Family Clinic	6409 Preston Road	Dallas	214-261-9500

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Community Medical Clinic	1901 W Irving Blvd	Irving	214-570-0006
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Dallas Life Foundation	1100 Cadiz Street	Dallas	214-421-1380
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Denton County Public Health	359 Lake Park Road, Suite 113	Lewisville	972-221-1603
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Denton County Public Health	535 South Loop 288	Denton	940-349-2900
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Denton Kiwanis Club Children's Clinic	1701A North Elm	Denton	940- 387-632
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Foremost Family Health Center - MLK Jr.	2922 Martin Luther King Jr Blvd	Dallas	214-670-8418
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Forest Clinica	9550 Forest Lane, Suite 606	Dallas	469-804-7929
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Garland Health Center	802 Hopkins Street	Garland	214-266-0700
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Geriatrics Center & Senior Services - Amelia Court	1936 Amelia Court, 2nd floor	Dallas	214-590-8369
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Grace Grapevine	610 Shady Brook Drive	Grapevine	817-488-7009
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Hatcher Station Health Center	4600 Scyene Road	Dallas	214-266-1000
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Healing Hands Ministries - Greenville	8515 Greenville Avenue Ste N-108	Dallas	214-221-0855

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Healing Hands Ministries - Vickery	5750 Pineland Dr Ste 150	Dallas	214-379-4393
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Irving Bible Church/2435 Clinic	2435 Kinwest Parkway	Irving	972-443-3328
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Irving Community Clinic	1302 Lane Street	Irving	469-800-1000
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Irving Health Center - Parkland	1800 N Britain Rd	Irving	214-266-3000
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Los Barrios Unidos Community Clinic	809 Singleton Blvd	Dallas	214-651-8739
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Gus Thomasson	2207 Gus Thomasson Rd	Dallas	214-466-7323
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Ross Clinic	5334 Ross Ave. Ste 900 A	Dallas	214-884-1584
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Irving	506 S. Nursery Rd. Ste. 101	Dallas	972-573-3288

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Skillman Clinic	6751 Abrams Rd., Ste. 108	Dallas	214-466-6375
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Spring Valley Clinic	8112 Spring Valley Rd	Dallas	214-884-1705
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Webb Chapel Clinic	9753 Webb Chapel Rd. Ste. 900	Dallas	214-622-6048
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mission East Dallas	4550 Gus Thomasson Road Suite 46	Mesquite	972-682-8917
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Muslim Community Center for Human Services Al-Shifa Clinic	7600 Glenview Drive	North Richland Hills	817-579-9165
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	My Children at Bachman Lake	3701 W. Northwest Highway Ste 112	Dallas	214-654-0007
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	My Children at Irving	1111 W. Airport Fwy, #143	Irving	469-488-4500
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	North Dallas Shared Ministries	2875 Merrell Rd	Dallas	214-358-8700
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Parkland Family Medicine Clinic	5920 Forest Park Road	Dallas	214-266-0312
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Pediatric Primary Care Center	6300 Harry Hines Blvd., Suite 110	Dallas	214-266-0100
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	PediPlace - Park Lane Village	502 S. Old Orchard Lane, Suite 126	Lewisville	972-436-7962

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	PediPlace - Spring Creek Village	7989 Belt Line Rd, #120 Dallas	Dallas	214-420-8008
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Primary Care Clinic of North Texas	7515 Greenville, Suite 801	Dallas	214-378-6005
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Primary Care Clinic of North Texas	3900 American Drive, #201	Plano	214-378-6005
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Primary Care Clinic of NTX - Lewisville Clinic	570 South Edmonds Lane, #111	Lewisville	972-221-6005
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	QuestCare Clinic	9780 LBJ Freeway Suite 124	Dallas	469-317-0028
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Senior Source	3910 Harry Hines Blvd	Dallas	214-823-5700
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Southeast Dallas Health Center	9202 Elam Road	Dallas	214-266-4000
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	The Gladney Center for Adoption	1920 McKinney	Fort Worth	817-922-6000
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Valley Ranch Islamic Center	9940 Valley Ranch Pkwy W	Irving	972-827-7041
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Vickery Health Center - Parkland	8224 Park Lane, Suite 130	Dallas	214-266-0350
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Women, Infants, Children	1111 W. Airport Frwy	Irving	214-670-7200
Food Insecure	Environment - Food	Child Life Services	Children's Advocacy Center for Denton County	1854 Cain Drive	Lewisville	972- 317-281

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Food Insecure	Environment - Food	Child Nutrition Programs	Denton County Public Health	359 Lake Park Road, Suite 113	Lewisville	972-221-1603
Food Insecure	Environment - Food	Child Nutrition Programs	Denton County Public Health	3044 Old Denton Road, Suite 113	Carrollton	972-446-1507
Food Insecure	Environment - Food	Child Nutrition Programs	Denton County Public Health	535 South Loop 288	Denton	940-349-2900
Food Insecure	Environment - Food	Child Nutrition Programs	Women, Infants, Children	1111 W. Airport Frwy	Irving	214-670-7200
Food Insecure	Environment - Food	Child Welfare	Children's Advocacy Center for Denton County	1854 Cain Drive	Lewisville	972- 317-281
Food Insecure	Environment - Food	Child Welfare	The Family Place	7424 Greenville Avenue #202	Dallas	214-559-2170
Food Insecure	Environment - Food	Child Welfare	The Family Place	PO Box 7999	Dallas	214-559-1991
Food Insecure	Environment - Food	Crisis Services	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Food Insecure	Environment - Food	Crisis Services	Salvation Army - Crisis Hotline	250 E. Grauwylar Road	Irving	214-424-7208
Food Insecure	Environment - Food	Crisis Services	The Family Place	PO Box 7999	Dallas	214-559-1991
Food Insecure	Environment - Food	Crisis Services	The Family Place	7424 Greenville Avenue #202	Dallas	214-559-2170
Food Insecure	Environment - Food	Emergency Food	Battered Women's Foundation	4166 Willman Ave	North Richland Hills	817-284-8464
Food Insecure	Environment - Food	Emergency Food	BBMOI Crisis Ministries	114 E. Second St	Irving	972-891-8783
Food Insecure	Environment - Food	Emergency Food	Denton Community Food Center, Inc.	109 W. Sycamore	Denton	940- 382-080
Food Insecure	Environment - Food	Emergency Food	Denton County Public Health	535 South Loop 288	Denton	940-349-2900
Food Insecure	Environment - Food	Food Delivery	Meals on Wheels of Dallas County	1440 W Mockingbird Ln	Dallas	214-631-7554

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Food Insecure	Environment - Food	Food Delivery	Metrocrest Services	13801 Hutton Drive #150	Farmers Branch	972-446-2100
Food Insecure	Environment - Food	Food Insecurity Services	Argyle Food Bank	414 N Hwy 377	Argyle	940-464-7224
Food Insecure	Environment - Food	Food Insecurity Services	Battered Women's Foundation	4166 Willman Ave	North Richland Hills	817-284-8464
Food Insecure	Environment - Food	Food Insecurity Services	BBMOI Crisis Ministries	114 E. Second St	Irving	972-891-8783
Food Insecure	Environment - Food	Food Insecurity Services	Catholic Charities	1421 Mockingbird Lane	Dallas	866-223-7500
Food Insecure	Environment - Food	Food Insecurity Services	Christian Community Action (CCA)	200 S. Mill Street Lewisville	Lewisville	972- 436-435
Food Insecure	Environment - Food	Food Insecurity Services	Deerwood Park Food Pantry	3350 Deerwood Park	Denton	940- 382-850
Food Insecure	Environment - Food	Food Insecurity Services	Denton Community Food Center, Inc.	109 W. Sycamore	Denton	940- 382-080
Food Insecure	Environment - Food	Food Insecurity Services	Denton County Public Health	359 Lake Park Road, Suite 113	Lewisville	972-221-1603
Food Insecure	Environment - Food	Food Insecurity Services	Denton County Public Health	3044 Old Denton Road, Suite 113	Carrollton	972-446-1507
Food Insecure	Environment - Food	Food Insecurity Services	Denton County Public Health	535 South Loop 288	Denton	940-349-2900
Food Insecure	Environment - Food	Food Insecurity Services	First United Methodist Church- Thursday evenings meals	211 W 3rd St	Irving	972-253-3531
Food Insecure	Environment - Food	Food Insecurity Services	Friendship House	620 West Avenue B	Garland	972-272-1010
Food Insecure	Environment - Food	Food Insecurity Services	Good Shepherd Lutheran Church	2620 W. Grauwlyer Road	Irving	972-790-2121
Food Insecure	Environment - Food	Food Insecurity Services	Grace Grapevine	610 Shady Brook Drive	Grapevine	817-488-7009

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Food Insecure	Environment - Food	Food Insecurity Services	Irving Church of Christ	210 East 6th St.	Irving	972-554-1962
Food Insecure	Environment - Food	Food Insecurity Services	Jewish Family Services	8448 Walnut Hill Lane	Dallas	972-437-9950
Food Insecure	Environment - Food	Food Insecurity Services	Many Helping Hands	2620 W Grauwlyer Rd	Irving	469-730-6206
Food Insecure	Environment - Food	Food Insecurity Services	Meals on Wheels of Dallas County	1440 W Mockingbird Ln	Dallas	214-631-7554
Food Insecure	Environment - Food	Food Insecurity Services	Metrocrest Services	13801 Hutton Drive #150	Farmers Branch	972-446-2100
Food Insecure	Environment - Food	Food Insecurity Services	North Dallas Shared Ministries	2875 Merrell Rd	Dallas	214-358-8700
Food Insecure	Environment - Food	Food Insecurity Services	Northgate United Methodist Church	3700 W. Northgate Dr.	Irving	972-252-8519
Food Insecure	Environment - Food	Food Insecurity Services	St. Luke's Catholic Church	1015 Schulze Drive	Irving	972-259-3222
Food Insecure	Environment - Food	Food Insecurity Services	Texas Dept of Human Services Benefit Office	440 S. Nursery Road, Suite 200	Irving	972-579-3080
Food Insecure	Environment - Food	Food Insecurity Services	The Salvation Army Denton Shelter	1508 East McKinney St.	Denton	214-688-4494
Food Insecure	Environment - Food	Food Insecurity Services	Women, Infants, Children	1111 W. Airport Frwy	Irving	214-670-7200
Food Insecure	Environment - Food	Food Pantry	Argyle Food Bank	414 N Hwy 377	Argyle	940-464-7224
Food Insecure	Environment - Food	Food Pantry	Battered Women's Foundation	4166 Willman Ave	North Richland Hills	817-284-8464
Food Insecure	Environment - Food	Food Pantry	Catholic Charities	1421 Mockingbird Lane	Dallas	866-223-7500
Food Insecure	Environment - Food	Food Pantry	Christian Community Action (CCA)	200 S. Mill Street Lewisville	Lewisville	972- 436-435
Food Insecure	Environment - Food	Food Pantry	Deerwood Park Food Pantry	3350 Deerwood Park	Denton	940- 382-850

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Food Insecure	Environment - Food	Food Pantry	Denton Community Food Center, Inc.	109 W. Sycamore	Denton	940- 382-080
Food Insecure	Environment - Food	Food Pantry	Friendship House	620 West Avenue B	Garland	972-272-1010
Food Insecure	Environment - Food	Food Pantry	Good Shepherd Lutheran Church	2620 W. Grauwlyer Road	Irving	972-790-2121
Food Insecure	Environment - Food	Food Pantry	Grace Grapevine	610 Shady Brook Drive	Grapevine	817-488-7009
Food Insecure	Environment - Food	Food Pantry	Irving Church of Christ	210 East 6th St.	Irving	972-554-1962
Food Insecure	Environment - Food	Food Pantry	Jewish Family Services	8448 Walnut Hill Lane	Dallas	972-437-9950
Food Insecure	Environment - Food	Food Pantry	Metrocrest Services	13801 Hutton Drive #150	Farmers Branch	972-446-2100
Food Insecure	Environment - Food	Food Pantry	North Dallas Shared Ministries	2875 Merrell Rd	Dallas	214-358-8700
Food Insecure	Environment - Food	Food Pantry	Northgate United Methodist Church	3700 W. Northgate Dr.	Irving	972-252-8519
Food Insecure	Environment - Food	Food Pantry	St. Luke's Catholic Church	1015 Schulze Drive	Irving	972-259-3222
Food Insecure	Environment - Food	Food Pantry	The Salvation Army Denton Shelter	1508 East McKinney St.	Denton	214-688-4494
Food Insecure	Environment - Food	Food Pantry	White Rock Center of Hope	10021 Garland Road #A	Dallas	214-324-8996
Food Insecure	Environment - Food	Free Meals	BBMOI Crisis Ministries	114 E. Second St	Irving	972-891-8783
Food Insecure	Environment - Food	Free Meals	Bear Creek Community Church- Tuesday evenings meals	2700 Finley Rd	Irving	972-257-0206
Food Insecure	Environment - Food	Free Meals	First United Methodist Church- Thursday evenings meals	211 W 3rd St	Irving	972-253-3531
Food Insecure	Environment - Food	Free Meals	Many Helping Hands	2620 W Grauwlyer Rd	Irving	469-730-6206

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Food Insecure	Environment - Food	Free Meals	Meals on Wheels of Dallas County	1440 W Mockingbird Ln	Dallas	214-631-7554
Food Insecure	Environment - Food	Free Meals	The Salvation Army Denton Shelter	1508 East McKinney St.	Denton	214-688-4494
Food Insecure	Environment - Food	Free Meals	Union Gospel Mission - UGM Center of Hope	4815 Cass Street	Dallas	214-638-2988
Food Insecure	Environment - Food	Free Meals	Union Gospel Mission-UGM RiverPointe	9823 Summerwood Circle	Dallas	214-637-6117
Food Insecure	Environment - Food	Grocery Delivery	BBMOI Crisis Ministries	114 E. Second St	Irving	972-891-8783
Food Insecure	Environment - Food	Grocery Delivery	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Food Insecure	Environment - Food	Help Hotlines	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Drive Suite 800	Dallas	214-522-8600
Food Insecure	Environment - Food	Help Hotlines	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Dr #800	Dallas	214-522-8600
Food Insecure	Environment - Food	Help Hotlines	National Alliance for the Mentally Ill (NAMI)	2812 Swiss Ave	Dallas	800-950-6264
Food Insecure	Environment - Food	Help Hotlines	Salvation Army - Crisis Hotline	250 E. Grauwylar Road	Irving	214-424-7208
Food Insecure	Environment - Food	Help Hotlines	The Family Place	PO Box 7999	Dallas	214-559-1991
Food Insecure	Environment - Food	Help Hotlines	The Family Place	7424 Greenville Avenue #202	Dallas	214-559-2170
Food Insecure	Environment - Food	Help Understanding Government Programs	Austin Street Shelter	2929 Hickory Street	Dallas	214-428-4242
Food Insecure	Environment - Food	Help Understanding Government Programs	Denton County Public Health	3044 Old Denton Road, Suite 113	Carrollton	972-446-1507

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Food Insecure	Environment - Food	Help Understanding Government Programs	Denton County Veterans Service Office	1505 E. McKinney St. Suite 183	Denton	940- 349-295
Food Insecure	Environment - Food	Help Understanding Government Programs	Los Barrios Unidos Community Clinic	809 Singleton Blvd	Dallas	214-651-8739
Food Insecure	Environment - Food	Help Understanding Government Programs	MedData	2022 W Northwest Hwy #210,	Grapevine	866-534-6699
Food Insecure	Environment - Food	Help Understanding Government Programs	Texas Dept of Human Services Benefit Office	440 S. Nursery Road, Suite 200	Irving	972-579-3080
Food Insecure	Environment - Food	Help Understanding Government Programs	Women, Infants, Children	1111 W. Airport Frwy	Irving	214-670-7200
Food Insecure	Environment - Food	Job Insecurity Services	Attitudes & Attire	2050 N. Stemmons Freeway, Suite 181	Dallas	214-746-4218
Food Insecure	Environment - Food	Job Insecurity Services	Austin Street Shelter	2929 Hickory Street	Dallas	214-428-4242
Food Insecure	Environment - Food	Job Insecurity Services	BBMOI Crisis Ministries	114 E. Second St	Irving	972-891-8783
Food Insecure	Environment - Food	Job Insecurity Services	Christian Community Action (CCA)	200 S. Mill Street Lewisville	Lewisville	972- 436-435
Food Insecure	Environment - Food	Job Insecurity Services	Goodwill Industries Job Center	4401 North IH35 #101	Denton	940-999-5432
Food Insecure	Environment - Food	Job Insecurity Services	Irving Workforce Center	2520 W Irving Blvd #100,	Irving	972-573-3500
Food Insecure	Environment - Food	Job Insecurity Services	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Food Insecure	Environment - Food	Job Insecurity Services	Metrocrest Services	13801 Hutton Drive #150	Farmers Branch	972-446-2100
Food Insecure	Environment - Food	Job Insecurity Services	North Dallas Shared Ministries	2875 Merrell Rd	Dallas	214-358-8700

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Food Insecure	Environment - Food	Job Placement	Goodwill Industries Job Center	4401 North IH35 #101	Denton	940-999-5432
Food Insecure	Environment - Food	Job Placement	Irving Workforce Center	2520 W Irving Blvd #100,	Irving	972-573-3500
Food Insecure	Environment - Food	Social Services	Baylor Family Medicine at Worth Street	4001 Worth Street	Dallas	214-828-1746
Food Insecure	Environment - Food	Social Services	Baylor Scott & White Health and Wellness Center's Family Hea	4500 Spring Ave	Dallas	214-915-3200
Food Insecure	Environment - Food	Social Services	Children's Advocacy Center for Denton County	1854 Cain Drive	Lewisville	972- 317-281
Food Insecure	Environment - Food	Social Services	Christian Community Action (CCA)	200 S. Mill Street Lewisville	Lewisville	972- 436-435
Food Insecure	Environment - Food	Social Services	Cumberland Presbyterian Children's Home	1304 Bernard Street	Denton	940- 382-511
Food Insecure	Environment - Food	Social Services	Denton Affordable Housing Corporation (DAHC)	610-C 4 N. Bell Ave.	Denton	940- 484-704
Food Insecure	Environment - Food	Social Services	Foremost Family Health Center - MLK Jr.	2922 Martin Luther King Jr Blvd	Dallas	214-670-8418
Food Insecure	Environment - Food	Social Services	Hope's Door	218 North Tenth Street	Garland	972-276-0423
Food Insecure	Environment - Food	Social Services	Hope's Door	860 F Avenue, Suite 100	Plano	972-286-0423
Food Insecure	Environment - Food	Social Services	Housing Crisis Center	4210 Junius Street	Dallas	214-828-4244
Food Insecure	Environment - Food	Social Services	Irving Community Clinic	1302 Lane Street	Irving	469-800-1000
Food Insecure	Environment - Food	Social Services	Jewish Family Services	6910 Dallas Parkway, Suite 116	Dallas	972-437-9950

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Food Insecure	Environment - Food	Social Services	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Food Insecure	Environment - Food	Social Services	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Food Insecure	Environment - Food	Social Services	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Food Insecure	Environment - Food	Social Services	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Food Insecure	Environment - Food	Social Services	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
Food Insecure	Environment - Food	Social Services	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
Food Insecure	Environment - Food	Social Services	QuestCare Clinic	9780 LBJ Freeway Suite 124	Dallas	469-317-0028
Food Insecure	Environment - Food	Supplemental Nutrition Programs	Denton County Public Health	359 Lake Park Road, Suite 113	Lewisville	972-221-1603
Food Insecure	Environment - Food	Supplemental Nutrition Programs	Denton County Public Health	535 South Loop 288	Denton	940-349-2900
Food Insecure	Environment - Food	Supplemental Nutrition Programs	Denton County Public Health	3044 Old Denton Road, Suite 113	Carrollton	972-446-1507
Food Insecure	Environment - Food	Supplemental Nutrition Programs	Women, Infants, Children	1111 W. Airport Frwy	Irving	214-670-7200
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Homeward Bound	5300 University Hills Blvd	Dallas	214-941-3500
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Sante Center for Healing-Argyle	914 Country Club Road	Argyle	940-464-7222
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Turtle Creek Manor	2707 Routh Street	Dallas	214-871-2483

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Turtle Creek Recovery Center	2707 Routh Street	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Valley Hope of Grapevine	2300 William Tate	Grapevine	817-424-1305
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Youth 180	7777 Forest Lane, Suite C-410	Dallas	972-566-4680
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	1st Step Counseling	2750 Northaven Road, Suite 107	Dallas	972-239-4440
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	1st Step Counseling	900 East Park Boulevard, Suite 15	Plano	972-633-5544
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	ABC Behavioral Health	2626 Grove Hill Rd.	Dallas	214-275-850
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Counseling and Family Development Center-Texas Woman's Univ	Human Development Building - Room 115	Denton	940- 898-260
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Counseling Institute of Texas	3200 Southern Drive, Suite 100	Garland	972-271-4300
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Cumberland Presbyterian Children's Home	1304 Bernard Street	Denton	940- 382-511
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Denton County Federation of Families	2519 Scripture	Denton	940- 381-500
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Denton County Public Health	359 Lake Park Road, Suite 113	Lewisville	972-221-1603

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Denton Kiwanis Club Children's Clinic	1701A North Elm	Denton	940- 387-632
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Foremost Family Health Center - MLK Jr.	2922 Martin Luther King Jr Blvd	Dallas	214-670-8418
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Galaxy Counseling Center	1025 South Jupiter Road	Garland	972-272-4429
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Genesis Outreach	4411 Lemmon Avenue, Suite 201	Dallas	214-389-7700
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Genesis Women's Shelter	4411 Lemmon Avenue, Suite 201	Dallas	214-946-4357
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Hope Counseling Center	13720 Midway Road, Suite 106	Dallas	214-674-3091
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Hope's Door	860 F Avenue, Suite 100	Plano	972-286-0423
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Hope's Door	218 North Tenth Street	Garland	972-276-0423
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Jewish Family Services	6910 Dallas Parkway, Suite 116	Dallas	972-437-9950
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Medical City Green Oaks Hospital	7808 Clodus Fields Drive	Dallas	972-991-9504
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Midway — Center & Pharmacy	5580 LBJ Freeway, Suite 615	Dallas	972-331-6363
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Mosaic Services	12225 Greenville Avenue, Suite 800	Dallas	214-821-5393
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	National Alliance for the Mentally Ill (NAMI)	2812 Swiss Ave	Dallas	800-950-6264
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	New Beginnings	109 North Shore Drive	Dallas	800-487-8758
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Pastoral Counseling Center	4525 Lemmon Avenue #200	Dallas	214-526-4525
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Richland Oaks	1221 Abrams Road, Suite 325	Richardson	469-619-7622
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Salvation Army - Crisis Hotline	250 E. Grauwylar Road	Irving	214-424-7208
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Texas Health Springwood Behavioral Health Hospital	2717 Tibbetts	Bedford	214-274-7373
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	The Counseling Place	375 Municipal Drive, Suite 222	Richardson	469-283-0242

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Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	The Family Place	7424 Greenville Avenue #202	Dallas	214-559-2170
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	The Family Place	PO Box 7999	Dallas	214-559-1991
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Turtle Creek Manor	2707 Routh Street	Dallas	214-871-2483
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Turtle Creek Recovery Center	2707 Routh Street	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Valley Hope of Grapevine	2300 William Tate	Grapevine	817-424-1305
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Youth and Family Counseling	306 North Loop 288 #101	Denton	972-724-2005
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Daily Life Skills Training	Ability Connection Texas	8802 Harry Hines Blvd	Dallas	214-247-4543
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Daily Life Skills Training	Our Children's House Dallas	1340 Empire Central	Dallas	214-867-6700
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Daily Life Skills Training	Union Gospel Mission - UGM Center of Hope	4815 Cass Street	Dallas	214-638-2988
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Daily Life Skills Training	Union Gospel Mission-UGM RiverPointe	9823 Summerwood Circle	Dallas	214-637-6117
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Daily Life Skills Training	Youth 180	7777 Forest Lane, Suite C-410	Dallas	972-566-4680
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Daily Life Skills Training	Zoie's Place	306 North Loop 288 # 118	Denton	214-530-6200

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Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Camp Fire USA First Texas Council Family Child Care	625 Dallas Drive Suite 525	Denton	940-566-5851
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Catholic Charities	1421 Mockingbird Lane	Dallas	866-223-7500
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Children's Advocacy Center for Denton County	1854 Cain Drive	Lewisville	972- 317-281
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Counseling and Family Development Center-Texas Woman's Univ	Human Development Building - Room 115	Denton	940- 898-260
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Denton County Public Health	535 South Loop 288	Denton	940-349-2900
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Denton Kiwanis Club Children's Clinic	1701A North Elm	Denton	940- 387-632
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Genesis Outreach	4411 Lemmon Avenue, Suite 201	Dallas	214-389-7700
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Hope Counseling Center	13720 Midway Road, Suite 106	Dallas	214-674-3091
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Pastoral Counseling Center	4525 Lemmon Avenue #200	Dallas	214-526-4525
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Youth and Family Counseling	306 North Loop 288 #101	Denton	972-724-2005

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Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Short Term Detoxification	Solace Counseling Associates	1475 Prudential Dr	Dallas	214-522-4640
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Baylor Family Medicine at Worth Street	4001 Worth Street	Dallas	214-828-1746
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Baylor Scott & White Health and Wellness Center's Family Hea	4500 Spring Ave	Dallas	214-915-3200
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Children's Advocacy Center for Denton County	1854 Cain Drive	Lewisville	972- 317-281
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Christian Community Action (CCA)	200 S. Mill Street Lewisville	Lewisville	972- 436-435
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Cumberland Presbyterian Children's Home	1304 Bernard Street	Denton	940- 382-511
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Denton Affordable Housing Corporation (DAHC)	610-C 4 N. Bell Ave.	Denton	940- 484-704
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Foremost Family Health Center - MLK Jr.	2922 Martin Luther King Jr Blvd	Dallas	214-670-8418
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Hope's Door	218 North Tenth Street	Garland	972-276-0423
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Hope's Door	860 F Avenue, Suite 100	Plano	972-286-0423
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Housing Crisis Center	4210 Junius Street	Dallas	214-828-4244
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Irving Community Clinic	1302 Lane Street	Irving	469-800-1000

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Jewish Family Services	6910 Dallas Parkway, Suite 116	Dallas	972-437-9950
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	QuestCare Clinic	9780 LBJ Freeway Suite 124	Dallas	469-317-0028
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Drive Suite 800	Dallas	214-522-8600
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Dr #800	Dallas	214-522-8600
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Homeward Bound	5300 University Hills Blvd	Dallas	214-941-3500

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Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Legacy Counseling Center	4054 McKinney Ave, Suite 102	Dallas	214-520-6308
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Salvation Army Adult Rehabilitation Center	5554 Harry Hines Blvd	Dallas	214-630-5611
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Salvation Army Adult Rehabilitation Center	5302 Harry Hines Blvd	Dallas	214-424-7050
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Solace Counseling Associates	1475 Prudential Dr	Dallas	214-522-4640
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Welcome House	921 North Peak Street	Dallas	214-887-0696
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Recovery Home	24 Hour Club	4636 Ross Avenue	Dallas	214-823-3200
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Recovery Home	Homeward Bound	5300 University Hills Blvd	Dallas	214-941-3500
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Recovery Home	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Recovery Home	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Recovery Home	Welcome House	921 North Peak Street	Dallas	214-887-0696

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Austin Street Shelter	2929 Hickory Street	Dallas	214-428-4242
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Dr #800	Dallas	214-522-8600
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Drive Suite 800	Dallas	214-522-8600
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Homeward Bound	5300 University Hills Blvd	Dallas	214-941-3500
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Legacy Counseling Center	4054 McKinney Ave, Suite 102	Dallas	214-520-6308
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	New Beginnings	109 North Shore Drive	Dallas	800-487-8758
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Richland Oaks	1221 Abrams Road, Suite 325	Richardson	469-619-7622
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Salvation Army Adult Rehabilitation Center	5302 Harry Hines Blvd	Dallas	214-424-7050
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Salvation Army Adult Rehabilitation Center	5554 Harry Hines Blvd	Dallas	214-630-5611
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Sante Center for Healing-Argyle	914 Country Club Road	Argyle	940-464-7222
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Solace Counseling Associates	1475 Prudential Dr	Dallas	214-522-4640
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Texas Health Springwood Behavioral Health Hospital	2717 Tibbetts	Bedford	214-274-7373
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Welcome House	921 North Peak Street	Dallas	214-887-0696
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Youth 180	7777 Forest Lane, Suite C-410	Dallas	972-566-4680
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Homeward Bound	5300 University Hills Blvd	Dallas	214-941-3500
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Sante Center for Healing-Argyle	914 Country Club Road	Argyle	940-464-7222
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Turtle Creek Manor	2707 Routh Street	Dallas	214-871-2483
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Turtle Creek Recovery Center	2707 Routh Street	Dallas	214-321-0156

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Valley Hope of Grapevine	2300 William Tate	Grapevine	817-424-1305
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Youth 180	7777 Forest Lane, Suite C-410	Dallas	972-566-4680
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	1st Step Counseling	2750 Northaven Road, Suite 107	Dallas	972-239-4440
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	1st Step Counseling	900 East Park Boulevard, Suite 15	Plano	972-633-5544
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	ABC Behavioral Health	2626 Grove Hill Rd.	Dallas	214-275-850
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Counseling and Family Development Center-Texas Woman's Univ	Human Development Building - Room 115	Denton	940- 898-260
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Counseling Institute of Texas	3200 Southern Drive, Suite 100	Garland	972-271-4300
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Cumberland Presbyterian Children's Home	1304 Bernard Street	Denton	940- 382-511
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Denton County Federation of Families	2519 Scripture	Denton	940- 381-500
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Denton County Public Health	359 Lake Park Road, Suite 113	Lewisville	972-221-1603
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Denton Kiwanis Club Children's Clinic	1701A North Elm	Denton	940- 387-632
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Foremost Family Health Center - MLK Jr.	2922 Martin Luther King Jr Blvd	Dallas	214-670-8418
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Galaxy Counseling Center	1025 South Jupiter Road	Garland	972-272-4429
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Genesis Outreach	4411 Lemmon Avenue, Suite 201	Dallas	214-389-7700

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Genesis Women's Shelter	4411 Lemmon Avenue, Suite 201	Dallas	214-946-4357
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Hope Counseling Center	13720 Midway Road, Suite 106	Dallas	214-674-3091
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Hope's Door	860 F Avenue, Suite 100	Plano	972-286-0423
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Hope's Door	218 North Tenth Street	Garland	972-276-0423
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Jewish Family Services	6910 Dallas Parkway, Suite 116	Dallas	972-437-9950
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Medical City Green Oaks Hospital	7808 Clodus Fields Drive	Dallas	972-991-9504
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Midway — Center & Pharmacy	5580 LBJ Freeway, Suite 615	Dallas	972-331-6363
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Mosaic Services	12225 Greenville Avenue, Suite 800	Dallas	214-821-5393
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	National Alliance for the Mentally Ill (NAMI)	2812 Swiss Ave	Dallas	800-950-6264
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	New Beginnings	109 North Shore Drive	Dallas	800-487-8758

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Pastoral Counseling Center	4525 Lemmon Avenue #200	Dallas	214-526-4525
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Richland Oaks	1221 Abrams Road, Suite 325	Richardson	469-619-7622
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Salvation Army - Crisis Hotline	250 E. Grauwylar Road	Irving	214-424-7208
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Texas Health Springwood Behavioral Health Hospital	2717 Tibbetts	Bedford	214-274-7373
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	The Counseling Place	375 Municipal Drive, Suite 222	Richardson	469-283-0242
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	The Family Place	7424 Greenville Avenue #202	Dallas	214-559-2170
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	The Family Place	PO Box 7999	Dallas	214-559-1991
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Turtle Creek Manor	2707 Routh Street	Dallas	214-871-2483
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Turtle Creek Recovery Center	2707 Routh Street	Dallas	214-321-0156
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Valley Hope of Grapevine	2300 William Tate	Grapevine	817-424-1305
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Behavioral Health Services	Youth and Family Counseling	306 North Loop 288 #101	Denton	972-724-2005
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Daily Life Skills Training	Ability Connection Texas	8802 Harry Hines Blvd	Dallas	214-247-4543
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Daily Life Skills Training	Our Children's House Dallas	1340 Empire Central	Dallas	214-867-6700
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Daily Life Skills Training	Union Gospel Mission - UGM Center of Hope	4815 Cass Street	Dallas	214-638-2988
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Daily Life Skills Training	Union Gospel Mission-UGM RiverPointe	9823 Summerwood Circle	Dallas	214-637-6117

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Daily Life Skills Training	Youth 180	7777 Forest Lane, Suite C-410	Dallas	972-566-4680
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Daily Life Skills Training	Zoie's Place	306 North Loop 288 # 118	Denton	214-530-6200
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Health and Safety for the Home	Community Development - City of Denton	601 E. Hickory, Suite B	Denton	940- 349-772
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Short Term Detoxification	Solace Counseling Associates	1475 Prudential Dr	Dallas	214-522-4640
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Baylor Family Medicine at Worth Street	4001 Worth Street	Dallas	214-828-1746
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Baylor Scott & White Health and Wellness Center's Family Hea	4500 Spring Ave	Dallas	214-915-3200
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Children's Advocacy Center for Denton County	1854 Cain Drive	Lewisville	972- 317-281
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Christian Community Action (CCA)	200 S. Mill Street Lewisville	Lewisville	972- 436-435
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Cumberland Presbyterian Children's Home	1304 Bernard Street	Denton	940- 382-511
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Denton Affordable Housing Corporation (DAHC)	610-C 4 N. Bell Ave.	Denton	940- 484-704
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Foremost Family Health Center - MLK Jr.	2922 Martin Luther King Jr Blvd	Dallas	214-670-8418
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Hope's Door	218 North Tenth Street	Garland	972-276-0423
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Hope's Door	860 F Avenue, Suite 100	Plano	972-286-0423
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Housing Crisis Center	4210 Junius Street	Dallas	214-828-4244

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Irving Community Clinic	1302 Lane Street	Irving	469-800-1000
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Jewish Family Services	6910 Dallas Parkway, Suite 116	Dallas	972-437-9950
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Social Services	QuestCare Clinic	9780 LBJ Freeway Suite 124	Dallas	469-317-0028
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Counseling	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Drive Suite 800	Dallas	214-522-8600
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Counseling	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Dr #800	Dallas	214-522-8600
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Counseling	Homeward Bound	5300 University Hills Blvd	Dallas	214-941-3500
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Counseling	Legacy Counseling Center	4054 McKinney Ave, Suite 102	Dallas	214-520-6308
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Counseling	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Counseling	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Counseling	Salvation Army Adult Rehabilitation Center	5554 Harry Hines Blvd	Dallas	214-630-5611
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Counseling	Salvation Army Adult Rehabilitation Center	5302 Harry Hines Blvd	Dallas	214-424-7050
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Counseling	Solace Counseling Associates	1475 Prudential Dr	Dallas	214-522-4640
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Counseling	Welcome House	921 North Peak Street	Dallas	214-887-0696
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Recovery Home	24 Hour Club	4636 Ross Avenue	Dallas	214-823-3200
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Recovery Home	Homeward Bound	5300 University Hills Blvd	Dallas	214-941-3500
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Recovery Home	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Recovery Home	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Recovery Home	Welcome House	921 North Peak Street	Dallas	214-887-0696
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Austin Street Shelter	2929 Hickory Street	Dallas	214-428-4242
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Dr #800	Dallas	214-522-8600
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Drive Suite 800	Dallas	214-522-8600
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Homeward Bound	5300 University Hills Blvd	Dallas	214-941-3500
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Legacy Counseling Center	4054 McKinney Ave, Suite 102	Dallas	214-520-6308

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	New Beginnings	109 North Shore Drive	Dallas	800-487-8758
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Richland Oaks	1221 Abrams Road, Suite 325	Richardson	469-619-7622
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Salvation Army Adult Rehabilitation Center	5302 Harry Hines Blvd	Dallas	214-424-7050
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Salvation Army Adult Rehabilitation Center	5554 Harry Hines Blvd	Dallas	214-630-5611
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Sante Center for Healing-Argyle	914 Country Club Road	Argyle	940-464-7222
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Solace Counseling Associates	1475 Prudential Dr	Dallas	214-522-4640
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Texas Health Springwood Behavioral Health Hospital	2717 Tibbetts	Bedford	214-274-7373
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Welcome House	921 North Peak Street	Dallas	214-887-0696
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	Substance Use Services	Youth 180	7777 Forest Lane, Suite C-410	Dallas	972-566-4680

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Baby and Toddler Clothes	Carters House	2922 Martin Luther King Jr. Blvd Ste 115	Dallas	469-616-0224
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Baby and Toddler Clothes	Dallas Life Foundation	1100 Cadiz Street	Dallas	214-421-1380
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Baby and Toddler Clothes	Genesis Thrift Store	3419 Knight Street	Dallas	214-520-6644
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Baby Supplies	Dallas Life Foundation	1100 Cadiz Street	Dallas	214-421-1380
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Child Life Services	Children's Advocacy Center for Denton County	1854 Cain Drive	Lewisville	972- 317-281
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Child Welfare	Children's Advocacy Center for Denton County	1854 Cain Drive	Lewisville	972- 317-281
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Child Welfare	The Family Place	7424 Greenville Avenue #202	Dallas	214-559-2170
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Child Welfare	The Family Place	PO Box 7999	Dallas	214-559-1991
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothes for School	Carters House	2922 Martin Luther King Jr. Blvd Ste 115	Dallas	469-616-0224
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothes for School	Genesis Thrift Store	3419 Knight Street	Dallas	214-520-6644
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothes for Work	Attitudes & Attire	2050 N. Stemmons Freeway, Suite 181	Dallas	214-746-4218

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothes for Work	Genesis Thrift Store	3419 Knight Street	Dallas	214-520-6644
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	Attitudes & Attire	2050 N. Stemmons Freeway, Suite 181	Dallas	214-746-4218
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	Carters House	2922 Martin Luther King Jr. Blvd Ste 115	Dallas	469-616-0224
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	Friendship House	620 West Avenue B	Garland	972-272-1010
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	Genesis Thrift Store	3419 Knight Street	Dallas	214-520-6644
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	Goodwill Industries Job Center	2030 West University	Denton	940-566-0398
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	Graceful Buys- Resale	700 West Eules Blvd.	Eules	817-283-0977
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	Hope's Door Resale Store- Garland	120 West Kingsley Road	Garland	469-298-3465
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	Hope's Door Resale Store- Plano	2129 West Parker Road, Suite 300	Plano	972-769-0610
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	Jewish Family Services- Resale Shop (Garland)	3338 Broadway Blvd, Suite 314	Garland	972-437-5300
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	Jewish Family Services- Resale Shop (Richardson)	2120 East Beltline Road	Richardson	214-710-1362

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	North Dallas Shared Ministries	2875 Merrell Rd	Dallas	214-358-8700
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	Northgate United Methodist Church	3700 W. Northgate Dr.	Irving	972-252-8519
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	Style and Grace- Resale	2030 Glade Road, Ste. 238	Grapevine	817-416-0917
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	The Family Place Resale Shop	11722 Marsh Lane #3572	Dallas	214-358-0381
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing	White Rock Center of Hope	10021 Garland Road #A	Dallas	214-324-8996
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Clothing Vouchers	Attitudes & Attire	2050 N. Stemmons Freeway, Suite 181	Dallas	214-746-4218
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Aid and Loans	Giving Hope Inc.	117 West Sycamore Street	Denton	940-382-0609
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Aid and Loans	Grace Grapevine	610 Shady Brook Drive	Grapevine	817-488-7009
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Aid and Loans	North Dallas Shared Ministries	2875 Merrell Rd	Dallas	214-358-8700
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Assistance	BBMOI Crisis Ministries	114 E. Second St	Irving	972-891-8783
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Assistance	Catholic Charities	1421 Mockingbird Lane	Dallas	866-223-7500

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Assistance	Christian Community Action (CCA)	200 S. Mill Street Lewisville	Lewisville	972- 436-435
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Assistance	Dallas County Dept of Health & Human Services	2377 N. Stemmons Freeway Suite 631	Dallas	214-819-1800
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Assistance	Dallas County Dept of Health & Human Services	2377 N. Stemmons Freeway Suite 631	Dallas	214-819-1800
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Assistance	Denton Housing Authority	1225 Wilson Street	Denton	940-383-1504
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Assistance	Family Gateway	711 South Saint Paul Street	Dallas	214-823-4500
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Assistance	Giving Hope Inc.	117 West Sycamore Street	Denton	940-382-0609
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Assistance	Giving Hope Inc.	117 West Sycamore Street	Denton	940-382-0609
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Assistance	Grace Grapevine	610 Shady Brook Drive	Grapevine	817-488-7009
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Assistance	Metrocrest Services	13801 Hutton Drive #150	Farmers Branch	972-446-2100
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Assistance	North Dallas Shared Ministries	2875 Merrell Rd	Dallas	214-358-8700
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Assistance	White Rock Center of Hope	10021 Garland Road #A	Dallas	214-324-8996

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Education	Catholic Charities	1421 Mockingbird Lane	Dallas	866-223-7500
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Education	Christian Community Action (CCA)	200 S. Mill Street Lewisville	Lewisville	972- 436-435
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Education	Family Gateway	711 South Saint Paul Street	Dallas	214-823-4500
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Financial Education	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Free Meals	BBMOI Crisis Ministries	114 E. Second St	Irving	972-891-8783
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Free Meals	Bear Creek Community Church- Tuesday evenings meals	2700 Finley Rd	Irving	972-257-0206
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Free Meals	First United Methodist Church- Thursday evenings meals	211 W 3rd St	Irving	972-253-3531
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Free Meals	Many Helping Hands	2620 W Grauwlyer Rd	Irving	469-730-6206
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Free Meals	Meals on Wheels of Dallas County	1440 W Mockingbird Ln	Dallas	214-631-7554
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Free Meals	The Salvation Army Denton Shelter	1508 East McKinney St.	Denton	214-688-4494
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Free Meals	Union Gospel Mission - UGM Center of Hope	4815 Cass Street	Dallas	214-638-2988

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Free Meals	Union Gospel Mission-UGM RiverPointe	9823 Summerwood Circle	Dallas	214-637-6117
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Government Benefits	MedData	2022 W Northwest Hwy #210,	Grapevine	866-534-6699
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Grocery Delivery	BBMOI Crisis Ministries	114 E. Second St	Irving	972-891-8783
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Grocery Delivery	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Help Understanding Government Programs	Austin Street Shelter	2929 Hickory Street	Dallas	214-428-4242
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Help Understanding Government Programs	Denton County Public Health	3044 Old Denton Road, Suite 113	Carrollton	972-446-1507
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Help Understanding Government Programs	Denton County Veterans Service Office	1505 E. McKinney St. Suite 183	Denton	940- 349-295
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Help Understanding Government Programs	Los Barrios Unidos Community Clinic	809 Singleton Blvd	Dallas	214-651-8739
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Help Understanding Government Programs	MedData	2022 W Northwest Hwy #210,	Grapevine	866-534-6699
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Help Understanding Government Programs	Texas Dept of Human Services Benefit Office	440 S. Nursery Road, Suite 200	Irving	972-579-3080
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Help Understanding Government Programs	Women, Infants, Children	1111 W. Airport Frwy	Irving	214-670-7200
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Pediatric Social Services	Children's Advocacy Center for Denton County	1854 Cain Drive	Lewisville	972- 317-281

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Baylor Family Medicine at Worth Street	4001 Worth Street	Dallas	214-828-1746
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Baylor Scott & White Health and Wellness Center's Family Hea	4500 Spring Ave	Dallas	214-915-3200
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Children's Advocacy Center for Denton County	1854 Cain Drive	Lewisville	972- 317-281
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Christian Community Action (CCA)	200 S. Mill Street Lewisville	Lewisville	972- 436-435
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Cumberland Presbyterian Children's Home	1304 Bernard Street	Denton	940- 382-511
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Denton Affordable Housing Corporation (DAHC)	610-C 4 N. Bell Ave.	Denton	940- 484-704
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Foremost Family Health Center - MLK Jr.	2922 Martin Luther King Jr Blvd	Dallas	214-670-8418
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Hope's Door	218 North Tenth Street	Garland	972-276-0423
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Hope's Door	860 F Avenue, Suite 100	Plano	972-286-0423
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Housing Crisis Center	4210 Junius Street	Dallas	214-828-4244
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Irving Community Clinic	1302 Lane Street	Irving	469-800-1000
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Jewish Family Services	6910 Dallas Parkway, Suite 116	Dallas	972-437-9950

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Social Services	QuestCare Clinic	9780 LBJ Freeway Suite 124	Dallas	469-317-0028
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Supplemental Nutrition Programs	Denton County Public Health	359 Lake Park Road, Suite 113	Lewisville	972-221-1603
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Supplemental Nutrition Programs	Denton County Public Health	535 South Loop 288	Denton	940-349-2900
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Supplemental Nutrition Programs	Denton County Public Health	3044 Old Denton Road, Suite 113	Carrollton	972-446-1507
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Supplemental Nutrition Programs	Women, Infants, Children	1111 W. Airport Frwy	Irving	214-670-7200
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Supplies for School	Community Storehouse	4574 Keller Hicks Road	Keller	817-431-3340

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Supplies for School	Friendship House	620 West Avenue B	Garland	972-272-1010
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Supplies for School	Grace Grapevine	610 Shady Brook Drive	Grapevine	817-488-7009
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Winter Clothing	Carters House	2922 Martin Luther King Jr. Blvd Ste 115	Dallas	469-616-0224
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Winter Clothing	Friendship House	620 West Avenue B	Garland	972-272-1010
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Winter Clothing	Genesis Thrift Store	3419 Knight Street	Dallas	214-520-6644
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Winter Clothing	Hope's Door Resale Store- Garland	120 West Kingsley Road	Garland	469-298-3465
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Winter Clothing	Hope's Door Resale Store- Plano	2129 West Parker Road, Suite 300	Plano	972-769-0610
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Winter Clothing	Jewish Family Services- Resale Shop (Garland)	3338 Broadway Blvd, Suite 314	Garland	972-437-5300
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	Winter Clothing	Jewish Family Services- Resale Shop (Richardson)	2120 East Beltline Road	Richardson	214-710-1362

Community Healthcare Facilities

Facility Name	Type	System	Street Address	City	State	ZIP
Accel Rehabilitation Hospital Of Plano	LT	Accel Rehab	2301 Marsh Lane Suite 200	Plano	TX	75093
Advance ER	ED	Nutex Health	12338 Inwood Rd	Dallas	TX	75244
Advance ER	ED	Nutex Health	5201 Lovers Lane	Dallas	TX	75209
Atrium Medical Center	LT	Freestanding	2813 S Mayhill Rd	Denton	TX	76208
Baylor Emergency Medical Center	ED	Baylor Scott & White	1975 Alpha Suite 100	Rockwall	TX	75087
Baylor Emergency Medical Center	ED	Baylor Scott & White	26791 Highway 380	Aubrey	TX	76227
Baylor Emergency Medical Center	ED	Baylor Scott & White	511 FM 544 Suite 100	Murphy	TX	75094
Baylor Emergency Medical Center	ED	Baylor Scott & White	5500 Colleyville Boulevard	Colleyville	TX	76034
Baylor Emergency Medical Center	ED	Baylor Scott & White	620 South Main Suite 100	Keller	TX	76248
Baylor Medical Center At Uptown	ST	Baylor Scott & White	2727 East Lemmon Avenue	Dallas	TX	75204
Baylor Scott & White Heart And Vascular Hospital - Dallas	ST	Baylor Scott & White	621 North Hall Street	Dallas	TX	75226
Baylor Scott & White Institute For Rehabilitation	LT	Baylor Scott & White	909 North Washington Avenue	Dallas	TX	75246
Baylor Scott & White Institute For Rehabilitation - Frisco	LT	Baylor Scott & White	2990 Legacy Drive	Frisco	TX	75034
Baylor Scott & White Medical Center - Carrollton	ST	Baylor Scott & White	4343 Josey Lane	Carrollton	TX	75010

Facility Name	Type	System	Street Address	City	State	ZIP
Baylor Scott & White Medical Center - Centennial	ST	Baylor Scott & White	12505 Lebanon Road	Frisco	TX	75035
Baylor Scott & White Medical Center - Frisco	ST	Baylor Scott & White	5601 Warren Parkway	Frisco	TX	75034
Baylor Scott & White Medical Center - Grapevine	ST	Baylor Scott & White	1650 West College Street	Grapevine	TX	76051
Baylor Scott & White Medical Center - Irving	ST	Baylor Scott & White	1901 North Macarthur Boulevard	Irving	TX	75061
Baylor Scott & White Medical Center - Lake Pointe	ST	Baylor Scott & White	6800 Scenic Drive	Rowlett	TX	75088
Baylor Scott & White Medical Center - McKinney	ST	Baylor Scott & White	5252 West University Drive	McKinney	TX	75071
Baylor Scott & White Medical Center - Plano	ST	Baylor Scott & White	4700 Alliance Boulevard	Plano	TX	75093
Baylor Surgical Hospital At Las Colinas	ST	Baylor Scott & White	400 West Interstate 635	Irving	TX	75063
Baylor University Medical Center	ST	Baylor Scott & White	3500 Gaston Avenue	Dallas	TX	75246
Carrollton Springs	PSY	Springstone	2225 Parker Road	Carrollton	TX	75010
Childrens Medical Center Of Dallas	KID	Children's Medical	1935 Medical District Drive	Dallas	TX	75235
Childrens Medical Center Plano	KID	Children's Medical	7601 Preston Road	Plano	TX	75024
City Hospital At White Rock	ST	Pipeline Healthcare	9440 Poppy Drive	Dallas	TX	75218
Code 3 ER At Carrollton	ED	Code 3	4228 N Josey Lane Suite 100	Carrollton	TX	75010
Code 3 ER At Denton	ED	Code 4	3111 Teasley Lane Suite 100	Denton	TX	76205

Facility Name	Type	System	Street Address	City	State	ZIP
Code 3 ER At Mesquite	ED	Code 5	1080 E Cartwright	Mesquite	TX	75149
Complete Emergency Care Southlake LLC	ED	Complete Care	321 W Southlake Blvd Suite 140 E	Southlake	TX	76092
Cook Childrens Northeast Hospital	KID	Cook Childrens	6316 Precinct Line Rd	Hurst	TX	76054
Coppell ER	ED	Freestanding	720 N Denton Tap Rd Ste 100	Coppell	TX	75019
Dallas Medical Center	ST	Prime Healthcare Services	7 Medical Parkway	Dallas	TX	75234
Dallas Regional Medical Center	ST	Prime Healthcare Services	1011 North Galloway Ave	Mesquite	TX	75149
Eating Recovery Center	PSY	Freestanding	4708 Alliance Boulevard Third Floor	Plano	TX	75093
Elitecare 24 Hour Emergency Room	ED	Elite Care	2000 N Dallas Parkway Suite 100	Plano	TX	75093
Eminent Medical Center	ST	Freestanding	1351 W President Bush Hwy	Richardson	TX	75080
Exceptional ER Sachse	ED	Exceptional Emergency Room	7545 Murphy Road	Sachse	TX	75048
First Baptist Medical Center	ST	Freestanding	8111 Meadow Rd	Dallas	TX	75231
Frontline ER	ED	Frontline	7331 Gaston Road Suite 180	Dallas	TX	75214
Garland Behavioral Hospital	PSY	Universal Health Services	2300 Marie Curie Blvd 5th Floor	Garland	TX	75042
Glen Oaks Hospital	PSY	Universal Health Services	301 East Division Street	Greenville	TX	75402
Haven Behavioral Hospital Of Frisco	PSY	Haven Behavioral Healthcare	5680 Frisco Square Blvd Suite 3000	Frisco	TX	75034

Facility Name	Type	System	Street Address	City	State	ZIP
Healthsouth Plano Rehabilitation Hospital	LT	HealthSouth	2800 West 15th Street	Plano	TX	75075
Healthsouth Rehabilitation Hospital Of Dallas	LT	HealthSouth	7930 Northaven	Dallas	TX	75230
Healthsouth Rehabilitation Hospital Of Richardson	LT	HealthSouth	3351 Waterview Parkway	Richardson	TX	75080
Healthsouth Rehabilitation Hospital Of The Mid-Cities	LT	HealthSouth	2304 State Highway 121	Bedford	TX	76021
Highland Park Emergency Room	ED	Highland Park ER	5150 Lemmon Avenue	Dallas	TX	75209
Hunt Regional Medical Center Greenville	ST	Hunt County Hospital District	4215 Joe Ramsey Boulevard	Greenville	TX	75401
Icare Emergency Room	ED	iCare	2955 Eldorado Parkway Suite 100	Frisco	TX	75033
Icare Rehabilitation Hospital	LT	Freestanding	3100 Peters Colony Road	Flower Mound	TX	75022
Kindred Hospital - Dallas	LT	Kindred	9525 Greenville Avenue	Dallas	TX	75243
Kindred Hospital Dallas Central	LT	Kindred	8050 Meadow Road	Dallas	TX	75231
Lakewood Emergency Room	ED	Highland Park ER	6101 E Mockingbird Ln	Dallas	TX	75214
Legacy ER	ED	Legacy	1310 West Exchange Parkway	Allen	TX	75013
Legacy ER	ED	Legacy	16151 Eldorado Pkwy Ste 100	Frisco	TX	75035
Legacy ER	ED	Legacy	2810 South Hardin Blvd Suite 100	McKinney	TX	75070
Legacy ER	ED	Legacy	330 Denton Tap Rd	Coppell	TX	75019

Facility Name	Type	System	Street Address	City	State	ZIP
Legacy ER	ED	Legacy	8950 N Tarrant Pkwy	North Richland Hills	TX	76182
Legacy ER	ED	Legacy	9205 Legacy Drive	Frisco	TX	75034
Lifecare Hospitals Of Dallas	LT	LifeCare	1950 Record Crossing Road	Dallas	TX	75235
Lifecare Hospitals Of Plano	LT	LifeCare	6800 Preston Road	Plano	TX	75024
Mayhill Hospital	LT	Universal Health Services	2809 Mayhill Road	Denton	TX	76208
Medical City Alliance	ST	Hospital Corporation of America	3101 North Tarrant Parkway	Fort Worth	TX	76177
Medical City Dallas Hospital	ST	Hospital Corporation of America	7777 Forest Lane	Dallas	TX	75230
Medical City Denton	ST	Hospital Corporation of America	3535 South I-35 East	Denton	TX	76210
Medical City Frisco A Medical Center Of Plano Facility	ST	Hospital Corporation of America	5500 Frisco Square Blvd	Frisco	TX	75034
Medical City Green Oaks Hospital	PSY	Universal Health Services	7808 Clodus Fields Drive	Dallas	TX	75251
Medical City Las Colinas	ST	Hospital Corporation of America	6800 North Macarthur Boulevard	Irving	TX	75039
Medical City Lewisville	ST	Hospital Corporation of America	500 West Main Street	Lewisville	TX	75057
Medical City McKinney	ST	Hospital Corporation of America	4500 Medical Center Drive	McKinney	TX	75069
Medical City McKinney - Wysong Campus	ST	Hospital Corporation of America	130 South Central Expressway	McKinney	TX	75070

Facility Name	Type	System	Street Address	City	State	ZIP
Medical City North Hills	ST	Hospital Corporation of America	4401 Booth Calloway Road	North Richland Hills	TX	76180
Medical City Plano	ST	Hospital Corporation of America	3901 West 15th Street	Plano	TX	75075
Mesquite Rehabilitation Institute	LT	Ernest Health. Inc	1023 North Belt Line Road	Mesquite	TX	75149
Mesquite Specialty Hospital	LT	Ernest Health. Inc	1024 North Galloway Avenue	Mesquite	TX	75149
Methodist Dallas Medical Center	ST	Methodist Health System	1441 North Beckley Avenue	Dallas	TX	75203
Methodist Hospital For Surgery	ST	Methodist Health System	17101 Dallas Parkway	Addison	TX	75001
Methodist McKinney Hospital LLC	ST	Methodist Health System	8000 West Eldorado Parkway	McKinney	TX	75070
Methodist Richardson Medical Center	ST	Methodist Health System	2831 E President George Bush Hwy	Richardson	TX	75082
Methodist Richardson Medical Center Campus For Continuing Care	LT	Methodist Health System	401 West Campbell Road	Richardson	TX	75080
Methodist Southlake Hospital	ST	Methodist Health System	421 E State Hwy 114	Southlake	TX	76092
North Central Surgical Center LLP	ST	Baylor Scott & White	9301 North Central Expressway #100	Dallas	TX	75231
Our Childrens House	KID	Children's Medical	1340 Empire Central Drive	Dallas	TX	75247
Pam Rehabilitation Hospital Of Allen	LT	Post Acute Medical	1001 Raintree Circle	Allen	TX	75013
Parkland Memorial Hospital	ST	Parkland	5200 - 5201 Harry Hines Boulevard	Dallas	TX	75235

Facility Name	Type	System	Street Address	City	State	ZIP
Pine Creek Medical Center	ST	Freestanding	9032 Harry Hines Boulevard	Dallas	TX	75235
Plano Specialty Hospital	LT	Compass Pointe	1621 Coit Road	Plano	TX	75075
Plano Surgical Hospital	ST	Nobilis Health	2301 Marsh Lane Suite 100	Plano	TX	75093
Prestige ER	ED	Freestanding	7940 Custer Rd	Plano	TX	75025
Preston Hollow Emergency Room	ED	Highland Park ER	8007 Walnut Hill Lane	Dallas	TX	75231
Promise Hospital Of Dallas Inc	LT	Promise Healthcare	7955 Harry Hines Boulevard	Dallas	TX	75235
Sagecrest Hospital Grapevine	LT	Freestanding	4201 William D Tate Avenue	Grapevine	TX	76051
Saint Camillus Medical Center	ST	Physician Synergy Group	1612 Hurst Town Center Dr	Hurst	TX	76054
Select Rehabilitation Hospital Of Denton	LT	Select Medical Corp	2620 Scripture Street	Denton	TX	76201
Select Specialty Hospital - Dallas	LT	Select Medical Corp	2329 Parker Rd	Carrollton	TX	75010
Select Specialty Hospital - Dallas (Downtown)	LT	Select Medical Corp	3500 Gaston Avenue 3rd And 4th Floors	Dallas	TX	75246
Star Medical Center	ST	Freestanding	4100 Mapleshade Lane	Plano	TX	75075
Sundance Hospital Dallas	PSY	Freestanding	2696 W Walnut St	Garland	TX	75042
Surepoint Emergency Center Denton	ED	Freestanding	2426 Lillian Miller Parkway	Denton	TX	76205
Texas Emergency Care Center - Irving	ED	Texas Emergency Care Center	8200 North Macarthur Blvd	Irving	TX	75063

Facility Name	Type	System	Street Address	City	State	ZIP
Texas Health Center For Diagnostics & Surgery Plano	ST	Texas Health Resources	6020 West Parker Road	Plano	TX	75093
Texas Health Harris Methodist Hospital Alliance	ST	Texas Health Resources	10864 Texas Health Trail	Ft Worth	TX	76244
Texas Health Harris Methodist Hospital Hurst-Euless-Bedford	ST	Texas Health Resources	1600 Hospital Parkway	Bedford	TX	76022
Texas Health Harris Methodist Hospital Southlake	ST	Texas Health Resources	1545 Southlake Blvd	Southlake	TX	76092
Texas Health Hospital	ST	Texas Health Resources	1401 E Trinity Mills Rd	Carrollton	TX	75006
Texas Health Presbyterian Hospital Allen	ST	Texas Health Resources	1105 Central Expressway North Suite 140	Allen	TX	75013
Texas Health Presbyterian Hospital Dallas	ST	Texas Health Resources	8200 Walnut Hill Lane	Dallas	TX	75231
Texas Health Presbyterian Hospital Denton	ST	Texas Health Resources	3000 I-35	Denton	TX	76201
Texas Health Presbyterian Hospital Flower Mound	ST	Texas Health Resources	4400 Long Prairie Road	Flower Mound	TX	75028
Texas Health Presbyterian Hospital Plano	ST	Texas Health Resources	6200 West Parker Road	Plano	TX	75093
Texas Health Presbyterian Hospital Rockwall	ST	Texas Health Resources	3150 Horizon Road	Rockwall	TX	75032
Texas Health Seay Behavioral Health Hospital	PSY	Texas Health Resources	6110 West Parker Road	Plano	TX	75093
Texas Health Springwood Behavioral Health Hospital	PSY	Texas Health Resources	2717 Tibbets Drive	Bedford	TX	76022
Texas Institute For Surgery At Texas Health Presbyterian Dallas	ST	Texas Health Resources	7115 Greenville Avenue	Dallas	TX	75231
Texas Scottish Rite Hospital For Children	KID	TX Scottish Rite	2222 Welborn Street	Dallas	TX	75219

Facility Name	Type	System	Street Address	City	State	ZIP
The Colony ER Hospital	ED	Nutex Health	4780 State Hwy 121	The Colony	TX	75056
The ER At Craig Ranch By Code 3	ED	Code 3	6045 Alma Road Suite 110	McKinney	TX	75070
The Heart Hospital Baylor Denton	ST	Baylor Scott & White	2801 South Mayhill Road	Denton	TX	76208
The Heart Hospital Baylor Plano	ST	Baylor Scott & White	1100 Allied Drive	Plano	TX	75093
Trusted ER - Hillcrest	ED	Freestanding	6215 Hillcrest Avenue	Dallas	TX	75205
University Behavioral Health Of Denton	PSY	Universal Health Services	2026 West University	Denton	TX	76201
Uptown ER	ED	Freestanding	3607 Oak Lawn Avenue Ste 100	Dallas	TX	75219
Vibra Hospital Of Richardson	LT	Vibra Healthcare	401 West Campbell Road Suite 300	Richardson	TX	75080
Wellbridge Hospital Of Plano	PSY	Wellbridge Health	4301 Mapleshade Lane	Plano	TX	75093
William P. Clements Jr University	ST	UTSW	6201 Harry Hines Blvd	Dallas	TX	75235
Wise Health Surgical Hospital	ST	Wise Regional Health System	3200 North Tarrant Parkway	Fort Worth	TX	76177
Zale Lipshy University Hospital	ST	UTSW	5151 Harry Hines Blvd	Dallas	TX	75235

*Type: St=Short-Term; Lt=Long-Term, Psy=Psychiatric, Kid = Pediatric, Ed = Freestanding Ed

Appendix C: Federally Designated Health Professional Shortage Areas and Medically Underserved Areas and Populations

Health Professional Shortage Areas (HPSA)¹⁴

County Name	HPSA ID	HPSA Name	HPSA Discipline Class	Designation Type
Collin	14899948PD	Collin County Adult Clinic	Primary Care	Federally Qualified Health Center Look-alike
Collin	64899948MU	Collin County Adult Clinic	Dental Health	Federally Qualified Health Center Look-alike
Collin	74899948MT	Collin County Adult Clinic	Mental Health	Federally Qualified Health Center Look-alike
Dallas	1481414864	CF-Hutchins State Jail	Primary Care	Correctional Facility
Dallas	1482645075	Southeast Dallas	Primary Care	Geographic HPSA
Dallas	1487732421	Trinity Area	Primary Care	Geographic HPSA
Dallas	1487790622	Parkland Center for Internal Medicine (PCIM)	Primary Care	Other Facility
Dallas	1488147611	Simpson-Stuart	Primary Care	Geographic HPSA
Dallas	6486350827	West Dallas/Cliff Hall	Dental Health	High Needs Geographic HPSA
Dallas	6488063344	CF-Hutchins State Jail	Dental Health	Correctional Facility
Dallas	6488138803	Lisbon Service Area	Dental Health	Geographic HPSA
Dallas	6489994838	Federal Correctional Institution - Seagoville	Dental Health	Correctional Facility
Dallas	6489994889	Los Barrios Unidos Community Health Center	Dental Health	Federally Qualified Health Center
Dallas	6489994897	MLK Jr. Family Center	Dental Health	Federally Qualified Health Center

¹⁴ U.S. Department of Health and Human Services, Health Resources and Services Administration, 2018

County Name	HPSA ID	HPSA Name	HPSA Discipline Class	Designation Type
Dallas	7481857339	South Irving Service Area	Mental Health	Geographic HPSA
Dallas	7482132665	West Dallas	Mental Health	High Needs Geographic HPSA
Dallas	7487523613	CF-Hutchins State Jail	Mental Health	Correctional Facility
Dallas	148999484M	Federal Correctional Institution - Seagoville	Primary Care	Correctional Facility
Dallas	148999485F	MLK Jr Family Center	Primary Care	Federally Qualified Health Center
Dallas	14899948D3	Los Barrios Unidos Community Health Center	Primary Care	Federally Qualified Health Center
Dallas	14899948OY	Urban Inter-Tribal Center of Texas	Primary Care	Native American/Tribal Facility/Population
Dallas	14899948OZ	Mission East Dallas (Medical) and Metroplex Project	Primary Care	Federally Qualified Health Center
Dallas	14899948P6	Dallas County Hospital District Homeless Programs	Primary Care	Federally Qualified Health Center
Dallas	14899948Q0	Healing Hands Ministries, Inc.	Primary Care	Federally Qualified Health Center
Dallas	64899948C2	Dallas County Hospital District Homeless Programs	Dental Health	Federally Qualified Health Center
Dallas	64899948MO	Mission East Dallas (Medical) and Metroplex Project	Dental Health	Federally Qualified Health Center
Dallas	64899948MP	Urban Inter-Tribal Center of Texas	Dental Health	Native American/Tribal Facility/Population
Dallas	64899948NX	Healing Hands Ministries, Inc.	Dental Health	Federally Qualified Health Center
Dallas	748999481L	Los Barrios Unidos Community Health Center	Mental Health	Federally Qualified Health Center
Dallas	748999481V	MLK Jr. Family Center	Mental Health	Federally Qualified Health Center
Dallas	748999482V	Dallas County Hospital District Homeless Programs	Mental Health	Federally Qualified Health Center
Dallas	74899948MN	Mission East Dallas (Medical) and Metroplex Project	Mental Health	Federally Qualified Health Center

County Name	HPSA ID	HPSA Name	HPSA Discipline Class	Designation Type
Dallas	74899948MP	Urban Inter-Tribal Center of Texas	Mental Health	Native American/Tribal Facility/Population
Dallas	74899948O2	Healing Hands Ministries, Inc.	Mental Health	Federally Qualified Health Center
Denton	14899948PA	Health Services of North Texas, Inc.	Primary Care	Federally Qualified Health Center
Denton	64899948MR	Health Services of North Texas, Inc.	Dental Health	Federally Qualified Health Center
Denton	74899948MQ	Health Services of North Texas, Inc.	Mental Health	Federally Qualified Health Center

Medically Underserved Areas and Populations (MUA/P)¹⁵

County Name	MUA/P Source Identification Number	Service Area Name	Designation Type	Rural Status
Collin	3471	Collin Service Area	Medically Underserved Area	Non-Rural
Dallas	03453	Pleasant Grove Service Area	Medically Underserved Area	Non-Rural
Dallas	03468	Dallas Service Area	Medically Underserved Area	Non-Rural
Dallas	03469	Dallas Service Area	Medically Underserved Area	Non-Rural
Dallas	03490	Dallas Service Area	Medically Underserved Area	Non-Rural
Dallas	03491	Dallas Service Area	Medically Underserved Area	Non-Rural
Dallas	03526	Dallas Service Area	Medically Underserved Area	Non-Rural
Dallas	05210	Brooks Manor Service Area	Medically Underserved Area	Non-Rural
Dallas	05211	Cedar Glenn Service Area	Medically Underserved Area	Non-Rural
Dallas	05212	Cliff Manor Service Area	Medically Underserved Area	Non-Rural
Dallas	05213	Forest Glenn Service Area	Medically Underserved Area	Non-Rural
Dallas	05214	Cedar Glenn South Service Area	Medically Underserved Area	Non-Rural
Dallas	07294	Oak Cliff Service Area	Medically Underserved Area	Non-Rural
Dallas	07392	Grand Prairie	Medically Underserved Area	Non-Rural
Dallas	07631	Cockrell Hill Service Area	Medically Underserved Area	Non-Rural
Dallas	07753	Mission East Dallas Area	Medically Underserved Population	Non-Rural

¹⁵ U.S. Department of Health and Human Services, Health Resources and Services Administration, 2018

County Name	MUA/P Source Identification Number	Service Area Name	Designation Type	Rural Status
Dallas	07921	Balch Springs	Medically Underserved Area	Non-Rural
Dallas	07942	Southwest Dallas	Medically Underserved Area	Non-Rural
Dallas	07959	Lillicare Dallas	Medically Underserved Area	Non-Rural
Dallas	07973	Hutchins-Wilmer	Medically Underserved Area	Non-Rural
Denton	3463	Poverty Population	MUA – Governor’s Exception	Non-Rural

Appendix D: Public Health Indicators Showing Greater Need When Compared to State Benchmark

Plano Health Community		
Public Health Indicator	Category	Indicator Definition
HIV Prevalence	Conditions/Diseases	2015 Number of Persons Aged 13 Years and Older Living with a Diagnosis of Human Immunodeficiency Virus (HIV) Infection per 100,000 Population
High School Dropout	Population	2016 A four-year longitudinal dropout rate is the percentage of students from the same class who drop out before completing their high school education.
Accidental poisoning deaths where opioids were involved	Mental Health	Annual Estimates of Accidental Poisoning Deaths where Opioids Were Involved Among Resident Population: April 1, 2010 to July 1, 2017.
Homicides	Population	2010-2016 Number of Deaths Due to Homicide, Defined as ICD-10 Codes X85-Y09, per 100,000 Population
Air Pollution - Particulate Matter daily density	Environment	2012 Average Daily Density of Fine Particulate Matter in Micrograms per Cubic Meter (PM2.5)
Renter-occupied housing	Environment	2017 Renter-occupied housing (percent of households)
Ratio of Population to One Non-Physician Primary Care Provider	Access To Care	2017 Ratio of Population to Primary Care Providers Other than Physicians
Drug Poisoning Deaths Rate	Health Behaviors	2014-2016 Number of Drug Poisoning Deaths (Drug Overdose Deaths) per 100,000 Population
Long Commute Alone	Environment	2012-2016 Among Workers Who Commute in Their Car Alone, the Percentage that Commute More than 30 Minutes
Motor Vehicle Driving Deaths with Alcohol Involvement	Health Behaviors	2012-2016 Percentage of Motor Vehicle Crash Deaths that had Alcohol Involvement
No vehicle available	Environment	2017 Households with no vehicle available (percent of households)
Children Eligible for Free Lunch Enrolled in Public Schools	Population	2015-2016 Percentage of Children Enrolled in Public Schools that are Eligible for Free or Reduced Price Lunch
Sexually Transmitted Infection Incidence	Health Behaviors	2015 Number of Newly Diagnosed Chlamydia Cases per 100,000 Population

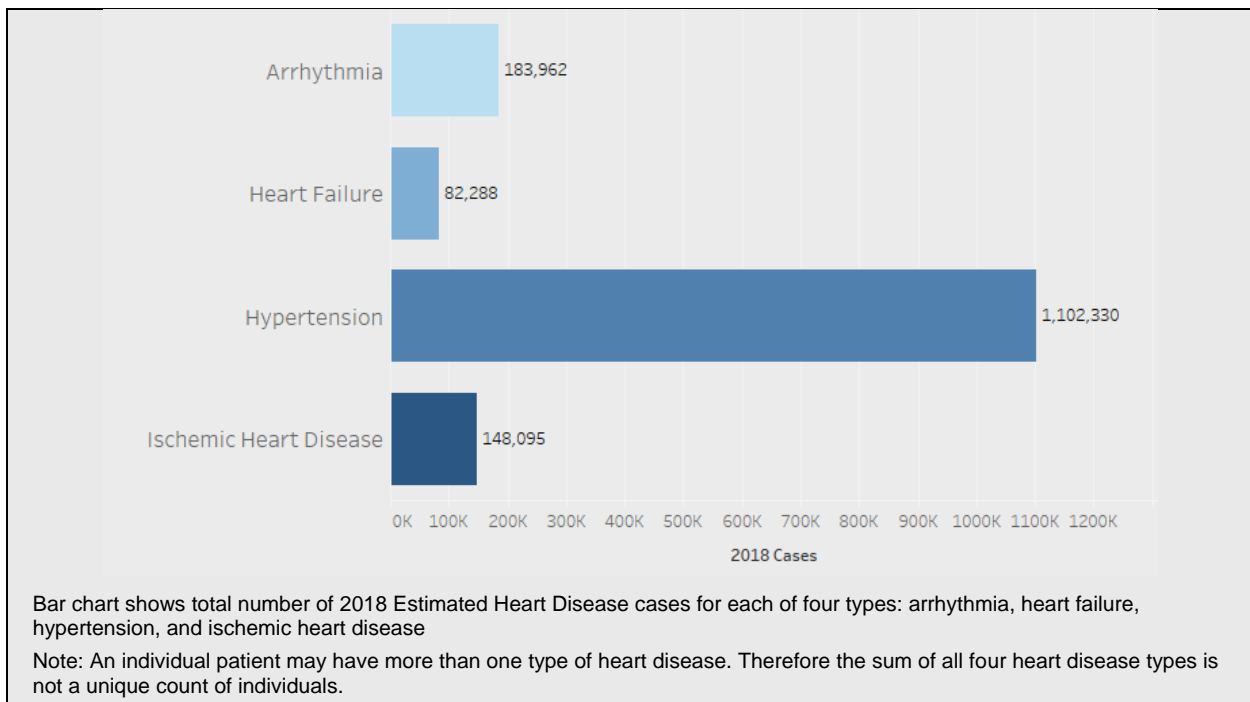
Plano Health Community		
Public Health Indicator	Category	Indicator Definition
Social/Membership Associations	Population	2015 Number of Membership Associations per 10,000 Population
Perforated Appendix Admission: Pediatric (Risk-Adjusted-Rate for Appendicitis)	Preventable Hospitalizations	2016 Number Observed / Pediatric Population Under Age 18
Chronic Lower Respiratory Disease (CLRD) Mortality Rate	Injury & Death	2013 Chronic Lower Respiratory Disease (CLRD) Age Adjusted Death Rate (per 100,000 - All Ages. Age-adjusted using the 2000 U.S. Standard Population)
Severe Housing Problems	Environment	2010-2014 Percentage of Households with at Least 1 of 4 Housing Problems: Overcrowding, High Housing Costs, or Lack of Kitchen or Plumbing Facilities
Non-English speaking households	Population	2012 Percent- Language other than English
Depression in Medicare Population	Mental Health	2007-2015 Prevalence of chronic condition across all Medicare beneficiaries
Percentage of Population under age 65 without Health Insurance	Access To Care	2015 Percentage of Population Under Age 65 Without Health Insurance
Children in Single-Parent Households	Population	2012-2016 Percentage of Children that Live in a Household Headed by Single Parent
Infant Mortality Rate	Injury & Death	2010-2016 Number of All Infant Deaths (Within 1 year), per 1,000 Live Births
Food Insecure	Environment	2015 Percentage of Population Who Lack Adequate Access to Food During the Past Year
Diabetes Short-term Complications Admission: Pediatric (Risk-Adjusted-Rate)	Preventable Hospitalizations	2016 Number Observed / Pediatric Population Under Age 18
Uninsured Children	Access To Care	2015 Percentage of Children Under Age 19 Without Health Insurance
Perforated Appendix Admission: Adult (Risk-Adjusted-Rate per 100 Admissions for Appendicitis)	Preventable Hospitalizations	2016 Number Observed / Adult Population Age 18 and older

Plano Health Community		
Public Health Indicator	Category	Indicator Definition
Cancer Incidence - Female Breast	Conditions/Diseases	2011-2015 Age-Adjusted Female Breast Cancer Incidence Rate Cases Per 100,000
Teen Birth Rate per 1,000 Female Population, Ages 15-19	Health Behaviors	2010-2016 Number of Births to Females Ages 15-19 per 1,000 Females in a County.
Individuals Living Below Poverty Level	Population	2012-2016 American Community Survey 5-Year Estimates, Individuals below poverty level
Children in Poverty	Population	2016 Percentage of Children Under Age 18 in Poverty
Hyperlipidemia in Medicare Population	Conditions/Diseases	2007-2015 Prevalence of chronic condition across all Medicare beneficiaries

Appendix E: Watson Health Community Data

Watson Health Heart Disease Estimates identified hypertension as the most prevalent heart disease diagnoses. There were over 1,102,200 estimated cases in the community overall. McKinney Westside ZIP Code 75070 had the most estimated cases of Arrhythmia, Hypertension, and Ischemic Heart Disease. Garland ZIP Code 75043 had the most estimated cases of Heart Failure. Despite lower case volumes, ZIP codes in HEB had some of the highest estimated prevalence rates for Arrhythmia (413 to 706 cases per 10,000 population), Heart Failure (158 to 365 cases per 10,000 population), and Hypertension (2,383 to 3,496 cases per 10,000 population). Plano ZIP Codes had the highest estimated prevalence rates of Ischemic Heart Disease (366 to 654 cases per 10,000 population).

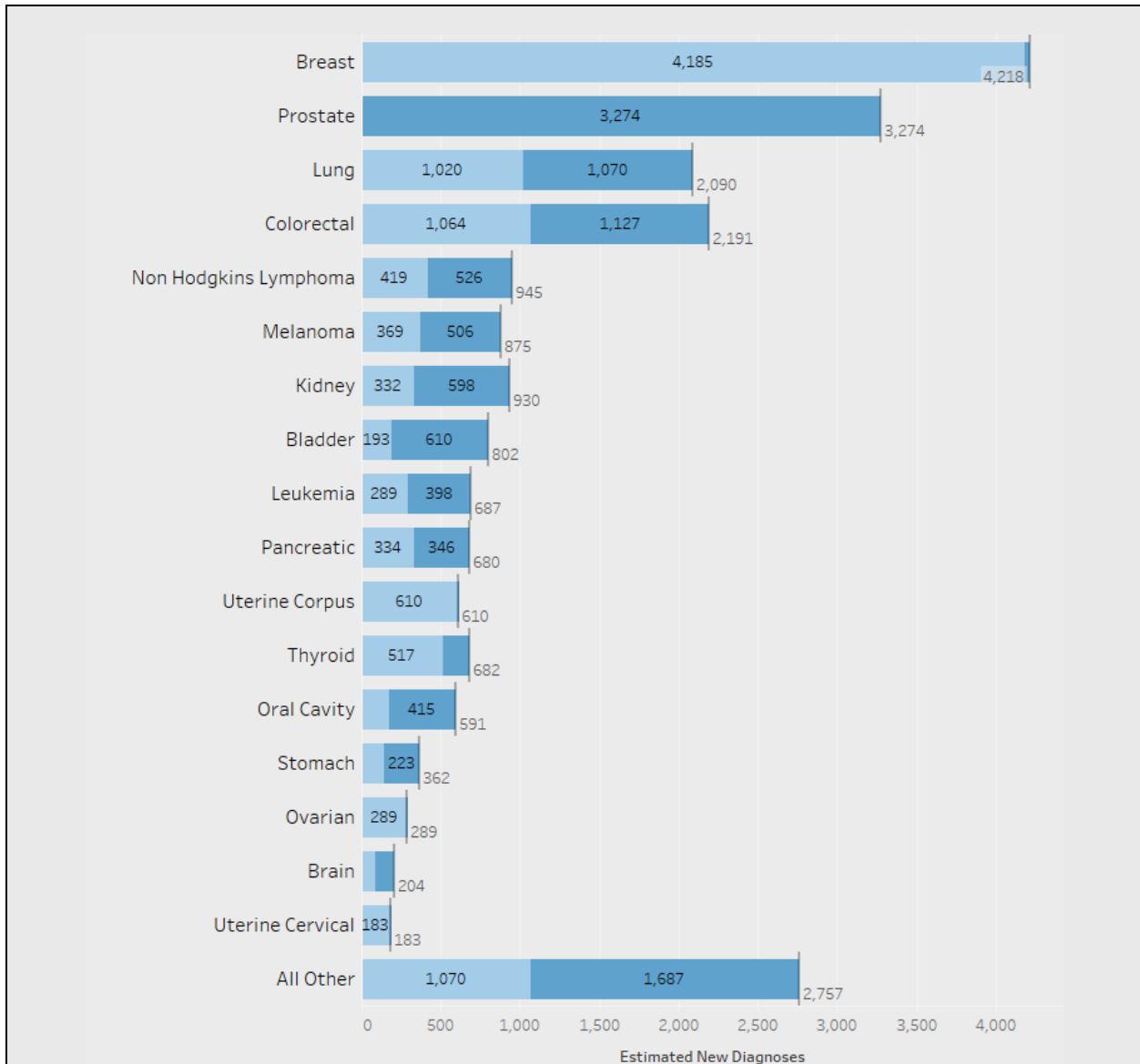
2018 Estimated Heart Disease Cases



Source: IBM Watson Health, 2018

For this community, Watson Health’s 2018 Cancer Estimates revealed the cancers projected to have the greatest rate of growth in the next five years were pancreatic, bladder, and kidney; based on both population changes and disease rates. The estimates for the most new cancer cases in 2018 were breast, prostate, lung and colorectal cancers.

2018 Estimated New Cancer Cases



Bar chart shows estimated new diagnoses per year for each of the 17 types of Cancer and 1 category for all other cancers. Color shows details about sex with light blue for females and dark blue for males.

Source: IBM Watson Health, 2018

Estimated Cancer Cases and Projected 5 Year Change by Type

Cancer Type	2018 Estimated New Cases	2023 Estimated New Cases	5 Year Growth (%)
Bladder	802	975	21.6%
Brain	204	229	12.3%
Breast	4,218	4,925	16.8%
Colorectal	2,191	2,333	6.5%
Kidney	930	1,114	19.8%
Leukemia	687	810	17.9%
Lung	2,090	2,466	18.0%
Melanoma	875	1,033	18.1%
Non Hodgkins Lymphoma	945	1,123	18.8%
Oral Cavity	591	703	19.0%
Ovarian	289	331	14.5%
Pancreatic	680	839	23.4%
Prostate	3,274	3,661	11.8%
Stomach	362	427	18.0%
Thyroid	682	811	18.9%
Uterine Cervical	183	197	7.7%
Uterine Corpus	610	727	19.2%
All Other	2,757	3,291	19.4%
Grand Total	22,370	25,997	16.2%

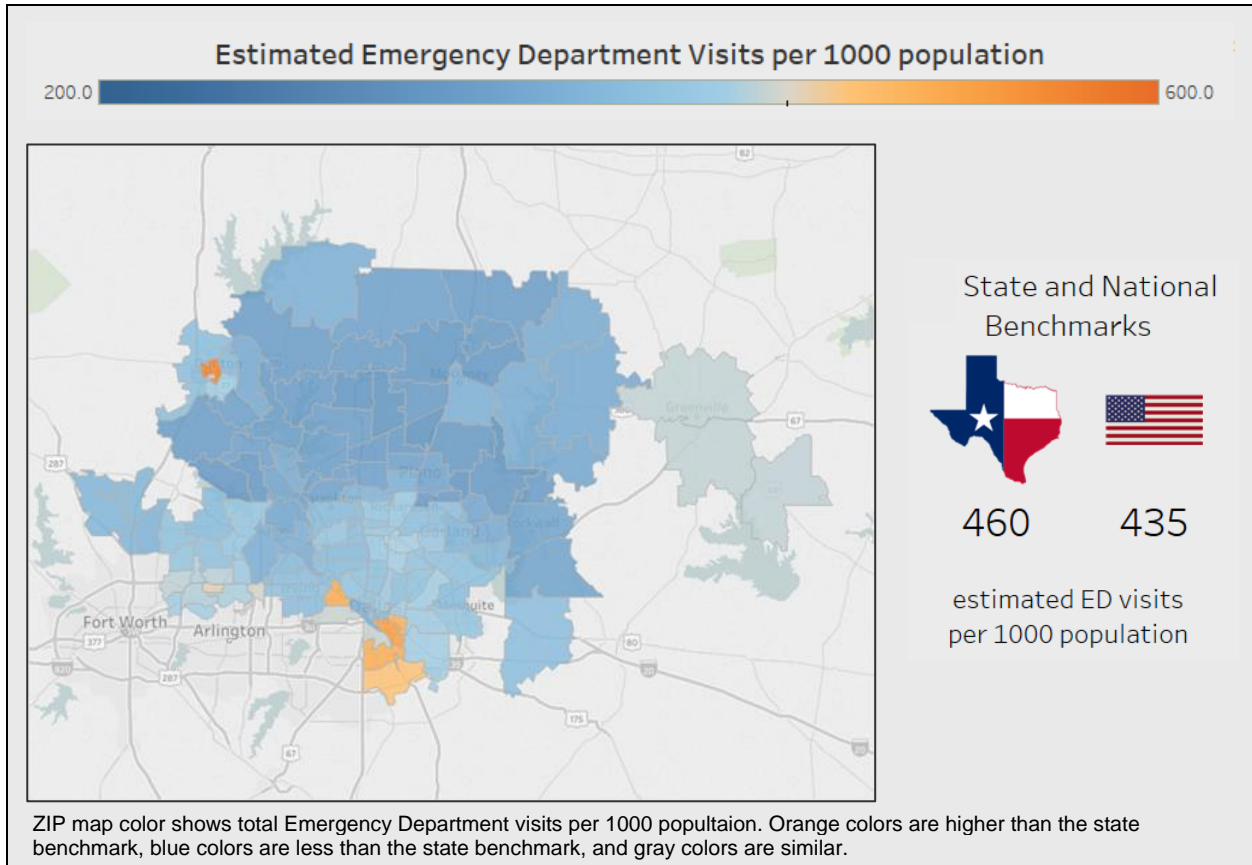
Source: IBM Watson Health, 2018

Based on population characteristics and regional utilization rates, Watson Health projected all emergency department (ED) visits in this community to increase by 8.5% over the next 5 years. About half of ED visits were generated by the residents of Dallas County. The highest estimated ED use rates were in the ZIP Codes of West Denton; 400.5 to 562.4 ED visits per 1,000 residents compared to the Texas state benchmark of 460 visits and the U.S. benchmark 435 visits per 1,000.

These ED visits consisted of three main types: those resulting in an inpatient admission, emergent outpatient treated and released ED visits, and non-emergent outpatient ED visits that were lower acuity. Non-emergent ED visits present to the ED when appropriate treatment is through a less intensive outpatient setting.

Non-emergent outpatient ED visits could be an indication of systematic issues within the community regarding access to primary care, managing chronic conditions, or other access to care issues such as ability to pay. Watson Health estimated non-emergent ED visits to increase by an average of 4.0% over the next five years in this community.

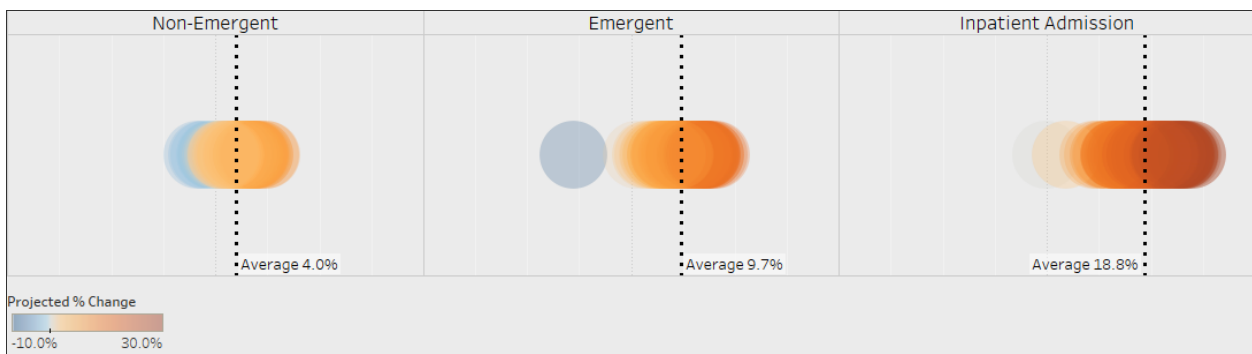
Estimated 2018 Emergency Department Visit Rate



Note: These are not actual BSWH ED visit rates. These are statistical estimates of ED visits for the population.

Source: IBM Watson Health, 2018

Projected 5 Year Change in Emergency Department Visits by Type and ZIP Code



Three panels show the percent change in Emergency Department visits by 2013 at the ZIP level. The average for all ZIPs in the Health Community is labeled. ED visits are defined by the presence of specific CPT® codes in claims. Non-emergency visits to the ED do not necessarily require treatment in a hospital emergency department and can potentially be treated in a fast-track ED, an urgent care treatment center, or a clinical or a physician's private office. Emergent visits require immediate treatment in a hospital emergency department due to the severity of illness. ED visits that result in inpatient admissions do not receive a CPT® code, but typically can be assumed to have resulted from an emergent encounter.

Note: These are not actual BSWH ED visit rates. These are statistical estimates of ED visits for the population.

Source: IBM Watson Health, 2018

Appendix F: Evaluation of Prior Implementation Strategy Impact

This section provides a summary of the evaluation of the impact of any actions taken since the hospital facilities finished conducting their immediately preceding CHNA.

Baylor Scott & White Medical Center – Plano

Baylor Scott & White The Heart Hospital – Plano

Evaluation of Prior CHNA Implementation

Facility	2016 Identified Need		Preventable Admissions:			
	Access to care for middle to lower socioeconomic status	Mental/ Behavioral Health	adult uncontrolled diabetes	Lack of Dental Providers	Teen Pregnancy	Drug Abuse
Baylor Scott & White Medical Center - Plano	√	√	√			
Baylor Scott & White The Heart Hospital - Plano	√					

Total Resources Contributed to Addressing Needs: \$10,615,140

Identified Need Addressed: Access to Care for Middle to Lower Socio- Economic

Program: Afib Education Series
Entity Name: Baylor Scott & White The Heart Hospital – Plano
Description: The Heart Hospital Baylor Plano provides a series on the topic of atrial fibrillation. Physicians who specialize in electrophysiology present topics related to afib, the disease process, and treatment. The seminars are held at the hospital quarterly from 6:00 p.m. to 7:00 p.m.
Impact: 7 persons served
Committed Resources: staff time

Program: Community Benefit Operations
Entity Name: Baylor Scott & White Medical Center – Plano Baylor Scott & White The Heart Hospital – Plano
Description: The Hospital provides assigned staff to carry out services that specifically benefit the community. This includes conducting a community health needs and/or assets assessment, dedicated staff to perform various services in the community as well as the provision of other services associated with community benefit strategy and operations. Community benefits are programs or activities that provide treatment and/or promote health and healing as a response to identified community needs. They increase access to health care and improve community health.
Impact: 70,190 persons served increased access to health care services

Committed Resources: staff time; \$514,368 net community benefit

Program: Community Clinical and Wellness Services
Entity Name: Baylor Scott & White Medical Center – Plano
Description: The hospital provides flu shots to the broader community as well as the underserved/uninsured for preventing flu epidemics and offering screening for early diagnoses of various diseases.
Impact: 1,869 persons served; 131 persons screened; 61 persons out of norm screening value
Committed Resources: staff time; clinical experts; supplies/equipment; \$18,613 net community benefit

Program: Health Fairs
Entity Name: Baylor Scott & White Medical Center – Plano
Description: The Heart Hospital Baylor Plano participates in several major health fairs targeted at underserved communities. These events offered annually to the community free of charge, and are coordinated through a collaborative effort. Representatives of the hospital participate on the planning committees and numerous employees volunteer at the events, providing screenings and educational information at each event. The hospital purchases the screening supplies for these events. The hospital provides opportunities for the physicians on the medical staff to speak on cardiovascular disease, symptoms and treatments of disease, prevention methods and wellness on local news stations. The hospital maintains an educational website to provide resources on programming, events in the community, healthy coping methods, medication explanations, problem resolution to reduce risk, healthy eating and resources for those living with cardiovascular diseases.
Impact: 811 person served
Committed Resources: staff time; clinical experts; supplies/equipment; \$59,686 net community benefit

Program: Donations – Financial
Entity Name: Baylor Scott & White Medical Center – Plano; Baylor Scott & White The Heart Hospital – Plano
Description: The Hospitals provide cash donations to various charities, not-for-profit organizations, and other local charities. These financial donations extend the work of the hospital into the community. All donations are approved by hospital leadership and each organization granted a donation must be a 501 (c) (3).
Impact: 352 persons served
Partners developed and their reported outcomes: <ul style="list-style-type: none"> • American Cancer Society - 22% decline in cancer mortality in the past 2 decades • Cancer Support Community North Texas • CASA of Collin County • Chabad of Plano/Collin County • Cleveland Clinic • Collin College - Two nursing students awarded \$1,000 scholarships to assist with books and license exam-related fees. • Crohn's and Colitis Foundation

<ul style="list-style-type: none"> • DFW Indian Cultural Society • First Book • India Association of North Texas • Journey of Hope • Legacy Senior Center • Leukemia & Lymphoma Society • Living for Zachary • Minnie's Food Pantry - 7,500 meals to families in need • My Possibilities • Nancy Lieberman Foundation • North Texas Food Bank • Northwood Women's Charity • Plano ISD Education Foundation • Sankara Eye Foundation • Special Olympics Texas • Susan G. Komen Breast Cancer Foundation, North Texas • Tellugu Association of North Texas • This Side UP! Family
Committed Resources: staff time; \$146,270 net community benefit

Program: Donations - In Kind
Entity Name: Baylor Scott & White Medical Center – Plano; Baylor Scott & White The Heart Hospital – Plano
Description: The Hospital provides In-Kind Donations to the community mostly to non-profit organizations whose missions are similar to our own. Includes meeting room space for not-for-profit organizations and community groups, equipment and medical supplies, emergency medical care at a community event, and food donations.
Impact: 623 persons served; increased access to community health information
Committed Resources: \$311,432 net community benefit

Program: Donations In Kind Faith in Action Initiatives
Entity: Baylor Scott & White Medical Center – Plano; Baylor Scott & White The Heart Hospital – Plano
Description: The hospital provides highly valuable supplies to be recycled for humanitarian and faith based projects through the office of Faith in Action Initiatives, 2nd Life program for the purpose of providing for the health care needs of populations in the community and nation whose needs cannot be met through their own organization.
Impact: increase health infrastructure
Committed Resources: staff time; volunteers; depreciated equipment; transportation; shipping costs; \$46,794 net community benefit

Program: Douglass Community Clinic Subsidy
Entity: Baylor Scott & White Medical Center – Plano
Description: Health care support services provided by the hospital helps increase access and quality care in health services to individuals in the Douglas Community of East Plano, a lower income and an under-served community of Plano.
Impact: 3,323 persons served; increased access to healthcare through provision of clinic staff salaries
Committed Resources: staff time; finances; \$1,000,401 net community benefit

Program: Enrollment Services
Entity: Baylor Scott & White Medical Center – Plano; BSWTHH –Plano
Description: The hospital provides assistance to enroll in public programs, such as SCHIP and Medicaid. These health care support services provided by the hospital to increase access and quality of care in health services to individuals, especially persons living in poverty and those in vulnerable situations. The hospital provides staff to assist in the qualification of the medically under-served for programs that will enable their access to care, such as Medicaid, Medicare, SCHIP and other government programs or charity care programs for use in any hospital within or outside the hospital.
Impact: 167 persons served in FY 18 (other years unknown); increased access to healthcare serves
Committed Resources: Eligibility Contract; \$207,104 net community benefit

Program: Financial Assistance
Entity: Baylor Scott & White The Heart Hospital – Plano
Description: As an affiliated for profit joint venture hospital, the hospital expanded its provision of financial assistance to eligible patients by providing free or discounted care as outlined in the BSWH financial assistance policy. The hospital has agreed to provide the same level of financial assistance as other BSWH nonprofit hospitals and to be consistent with certain state requirements applicable to nonprofit hospitals. Certain hospitals not meeting minimum thresholds are required to make a contribution/grant to other affiliated nonprofit hospital to help those hospital treat indigent patients
Impact: Unknown # persons served; increased access to care for un insured and under insured individuals in the community
Committed Resources: unreimbursed cost of financial assistance; \$3,768,075 net community benefit

Program: For Women for Life
Entity: Baylor Scott & White Medical Center – Plano; Baylor Scott & White The Heart Hospital – Plano
Description: This annual complimentary health event provides community health services consisting of cholesterol and blood pressure screenings, physician presentations and other information for the greater community of women. The goal is to provide access to quality health care information, prevention, diagnosis and treatment to individuals who lack a primary care physician to raise awareness of heart disease among women.
Impact: 525 persons served; early detection of heart disease.

Committed Resources: staff time; supplies/equipment; clinical experts; \$41,325 net community benefit

Program: Health Fair Events
Entity: Baylor Scott & White Medical Center – Plano
Description: Baylor Plano holds health fair events in the community to assist in educating the broader community on disease identification, prevention and wellness. The hospital will offer education at health fairs and community events on proper use of the emergency department including how to be prepared and what to expect from a visit to the emergency department.
Impact: 5,258 persons served; increased access to free healthcare information
Committed Resources: staff time; supplies/equipment; clinical experts; \$111,601 net community benefit

Program: Health Screenings - Blood Pressure
Entity: Baylor Scott & White Medical Center – Plano; Baylor Scott & White The Heart Hospital – Plano
Description: Health Screenings - Blood Pressure The Heart Hospital Baylor Plano provides complimentary blood pressure screenings and other information for the greater community. The goal is to provide access to quality health care information, prevention, diagnosis and treatment to individuals who lack a primary care physician to raise awareness of heart disease among the general public due to high blood pressure
Impact: 50 persons served; early detection of heart disease.
Committed Resources: staff time; supplies/equipment; clinical experts; \$1,099 net community benefit

Program: Health Screenings - Cardiovascular Disease
Entity: Baylor Scott & White Medical Center – Plano; Baylor Scott & White The Heart Hospital – Plano
Description: Provide health screenings in the community in an effort to prevent disease and alert individuals to health risks at an earlier stage. Offer public service announcements in both English and Spanish languages, regarding the availability of preventive health screenings, and maintain an online calendar of community events on the hospital website. Host preventive health screenings open to the community at locations across Collin County, including For Women for Life™ and It is a Guy Thing™. Provide preventive health education, such as stroke/heart disease screening profiles, to patients and the public to change health behaviors and reduce preventable hospital admissions or readmissions.
Impact: 200 persons served; early detection of heart disease.
Committed Resources: staff time; supplies/equipment; clinical experts; \$24,566 net community benefit

Program: Heart Health Education Series
Entity: Baylor Scott & White The Heart Hospital – Plano
Description: The Heart Hospital Baylor Plano provides a series on the topic of heart disease. Physicians who specialize in cardiology present topics related to heart disease, the disease process, treatment and the prevention of heart disease. The seminars are at the hospital quarterly from 6:00 p.m. to 7:00 p.m.
Impact: 523 persons served; early detection of heart disease.
Committed Resources: staff time; supplies/equipment; clinical experts; \$42,490 net community benefit

Program: Health Professions Education
Entity: Baylor Scott & White Medical Center – Plano
Description: Baylor Plano works with the Plano Independent School District to present information on careers. This program addresses the documented health care worker shortage and encourages students to consider health care careers.
Impact: 198 students educated; increased number of students selecting health professions careers.
Committed Resources: staff time; \$1,655 net community benefit

Program: Health Screenings Cancer
Entity: Baylor Scott & White Medical Center – Plano
Description: Baylor Plano holds free cancer health screening events and health fairs in the community, at the hospital and at local businesses to assist in the prevention and identification of potential diseases for the broader community and those who are under insured or medically under-served. Services provided include skin and general cancer screenings.
Impact: 344 persons served;
Committed Resources: staff time; clinical experts; equipment/supplies; \$4,811 net community benefit

Program: Health Screenings Cardiovascular
Entity: Baylor Scott & White Medical Center – Plano
Description: The Hospital provides cardiovascular screenings in the community as a response to a needs identified through a community health needs assessment (CHNA). These services provided free of charge are targeted for a broad community including underserved and underinsured.
Impact: 550 persons served; increased preventive health care access;
Committed Resources: staff time; clinical experts; supplies/equipment; \$4,223 net community benefit

Program: Joint Pain Seminar
Entity: Baylor Scott & White Medical Center – Plano
Description: This program of free educational seminars conducted by an orthopedic surgeon educates the public, through a radio call I program, on various causes of knee or hip pain and the different treatment options available to them to address that pain. The seminar covers both non-surgical and surgical options.
Impact: 227 persons served; increased awareness of importance of early intervention
Committed Resources: staff time; clinical expert; \$3,110 net community

Program: Living for Zachary
Entity: Baylor Scott & White Medical Center – Plano
Description:

Living for Zachary is dedicated to raising awareness of Sudden Cardiac Arrest (SCA) in youth and saving lives through community education and awareness events, promoting youth heart screenings, awarding student scholarships and donating Automated External Defibrillators (AEDs) to youth-based organizations
Impact: 204 persons served; increased awareness of importance of early intervention
Committed Resources: staff time; clinical expert; (\$1,359) net community

Program: Medical Education Allied Health Services
Entity: Baylor Scott & White Medical Center – Plano; Baylor Scott & White The Heart Hospital – Plano
Description: The Hospital provides professional education services for students preparing for health professions. * HOSA is an international student organization recognized by the U.S. Department of Education and the Health Science Education (HSE) Division of ACTE. HOSA's two-fold mission is to promote career opportunities in the health care industry and to enhance the delivery of quality health care to all people. HOSA's goal is to encourage all health science instructors and students to join and be actively involved in the HSE HOSA Partnership. <ul style="list-style-type: none"> • Lab - This training was for the education of students entering the health care field as lab professionals. • Radiology This training was for the education of students entering the health care field as radiology professionals
Impact: 804 students served; increased access to non-physician health care in North Texas
Committed Resources: Nurse Educator; \$559,945 net community benefit

Program: Medical Education Nursing
Entity: Baylor Scott & White Medical Center – Plano; Baylor Scott & White The Heart Hospital – Plano
Description: The Hospital is assisting with the preparation of future nurses at entry and advanced levels of the profession to establish a workforce of qualified nurses. Through the System's relationships with many North Texas schools of nursing, the Hospital maintains strong affiliations with schools of nursing. Like physicians, nursing graduates trained at the Hospital are not obligated to join the staff although many remain in the North Texas area to provide top quality nursing services to many health care institutions.
Impact: 396 nursing students educated; increase access to quality healthcare through decreasing documented nurse shortages
Committed Resources: Nurse Educators; \$1,268,917 net community benefit

Program: Medical Education CME's
Entity: Baylor Scott & White Medical Center – Plano
Description: The Hospital provides educational events and continuing education for health professionals from outside health providers to help improve the quality of the workforce for the community.
Impact: 888 health professionals educated; increased access to quality health care for North Texas
Committed Resources: Clinical experts; staff time; \$32,041 net community benefit

Program: Chaplain Visitation Program
Entity: Baylor Scott & White The Heart Hospital – Plano
Description
The Hospital chaplains are committed to providing effective ministry to people and their families who receive medical care at a Baylor hospital. Pastoral care may work in close collaboration with physicians, nursing staff, administrative staff, local clergy and others involved in a patient's care
Impact: 39 persons served, visitation for patients and families offering emotional-faith support, emergent pastoral counseling, grief and bereavement, emergent pastoral counseling, religious services provided in the room (and in the chapel; medical condition of the patient permitting) as requested for the patient and the family, advanced care planning. Chaplains facilitate advance care planning to help your family and the medical team to honor your wishes at the end of life. Documents include such tools as a Living Will/Directive to Physicians and a Medical Power of Attorney; religious resources – Chaplains facilitate connection to religious resources outside the hospital such as the pastor, priest, minister, rabbi, imam or spiritual adviser of your choice.
Committed Resources: Chaplaincy contract; \$15,485 net community benefit

Program: NICHE Geriatric Nursing Education
Entity: Baylor Scott & White Medical Center – Plano
Description:
NICHE Geriatrics Training – The hospital will provide Nurses Improving Care for Healthsystem Elders (NICHE) geriatric nursing education to staff members and use the CLIP program education in relation to a CAM scale. This training provides a hospital environment for elders that aids in avoidance of illness-accompanied depression.
Impact: improved quality of care for elders; improved patient outcomes
Committed Resources: Clinical expert; \$34,158 net community benefit

Program: Translation Services
Entity: Baylor Scott & White Medical Center – Plano; Baylor Scott & White The Heart Hospital – Plano
Description:
The Hospital provides translation/interpreter services that go beyond what is required by state or federal rules or law or for accreditation. For example, translation services for a group that comprises less than 15% of the population.
Impact: improved patient outcomes for non-English/Spanish speakers; improved health infrastructure
Committed Resources: Contract costs; \$29,949 net community benefit

Program: Workforce Development
Entity: Baylor Scott & White Medical Center – Plano; BSWTHH –Plano
Description:
Workforce Development Recruitment of physicians and other health professionals for areas identified as medically underserved areas (MUAs) or other community needs assessment. The age and characteristics of a state’s population has a direct impact on the health care system. The hospitals seek to allay the physician shortage, thereby better managing the growing health needs of the community.
Impact: increased primary care providers in the community

Committed Resources: staff time; \$1,155,578 net community benefit

Identified Need Addressed: Mental / Behavioral Health

Program: Cancer Survivorship
Entity: Baylor Scott & White Medical Center – Plano
Description: A monthly support program for cancer survivors and caregivers helped cancer patients and their family members gain education on how to overcome cancer as well as live a healthy post cancer life. The program also provides cancer patients with emotional support in dealing with a cancer diagnosis.
Impact: 263 persons served
Committed Resources: staff time; clinical experts; supplies/equipment; \$15,430 net community benefit

Program: Child Life Specialists Services in Palliative Care
Entity: Baylor Scott & White Medical Center – Plano; Baylor Scott & White The Heart Hospital – Plano
Description: Palliative Care Child Life Program helps children “navigate” the illness of someone they love. Serious illnesses not only drastically affect patients but also affect the children in their lives. As the largest program of its kind in the nation, our Palliative Care Child Life Program is a pioneer in helping kids navigate a loved one’s illness. When patients experience a serious or life limiting illness or injury, the effects reach far beyond just their physical health. For those who have children, grandchildren or mother close child in their lives, it can be difficult for those children to understand and navigate the situation.
Impact: 1,241 persons served
Committed Resources: care coordinator; clinical expert; \$123,121 net community benefit

Program: From Cancer to Health
Entity: Baylor Scott & White Medical Center – Plano
Description: From Cancer to health (C2H) is the first evidence based bio behavioral intervention designed for newly diagnosed cancer patients. This intervention significantly improves coping and help people adjust emotionally to the unique challenges they face, from diagnosis to survivorship.
Impact: 589 persons served;
Committed Resources: staff time; clinical experts; supplies equipment; \$23,884 community benefit

Program: Look Good Feel Better
Entity: Baylor Scott & White Medical Center – Plano
Description: Look good Feel Better is dedicated to improving the self-esteem and quality of life for people undergoing treatment for cancer. The aim of the program is to improve self-image and appearance through complimentary group, individual and self-help beauty sessions that create a sense of support, confidence, courage and community
Impact: 57 persons served

Committed Resources: staff time; supplies/equipment; \$2,473 net community benefit

Program: Passing the Hat
Entity: Baylor Scott & White Medical Center – Plano
Description: A program for oncology patients, caregivers, and volunteers to come together and knit chemotherapy caps to donate to oncology patients in need.
Impact: 142 persons served
Committed Resources: staff time; supplies/equipment; \$2,667 net community benefit

Identified Need Addressed: Preventable Admits: Adult Uncontrolled Diabetes

Program: Diabetes Support Group
Entity: Baylor Scott & White Medical Center – Plano
Description: Seminars, support groups and groups designed to assist particular patient populations provided by physicians on the Baylor Plano medical staff and other clinicians on the Baylor Plano staff for members of the community. Health and wellness education on various health related topics, such as understanding specific health conditions and diseases like diabetes, when to seek treatment from a physician and the current treatment options available for health conditions are free to the community.
Impact: 68 persons served
Committed Resources: staff time; clinical expert; supplies; \$1,816 net community benefit

Program: Research
Entity: Baylor Scott & White Medical Center – Plano
Description: The Hospital provides financial support for Baylor Research Institute (BRI) operating expenses and capital purchases. Research at BRI focuses on the patient. This means the work involves more than microscopic studies, it brings the research to the patient's bedside. BRI helps to improve the understanding of the basis of a disease, to identify potential treatments or preventive therapies, and to enroll patients in research trials.
Impact: The Baylor Endocrine Center at Baylor conducts clinical trials in the area of: Type 1 Diabetes Type 2 Diabetes Weight loss studies
Committed Resources: \$1,043,412 net community benefit

Needs Not Addressed:

These identified needs not addressed in the Community Benefit Implementation plan were addressed through multiple other community and state agencies whose expertise and infrastructure are better suited for addressing these needs.

- Lack of Dental Providers
- Teen Pregnancy
- Drug Abuse